

## Aftersales Process Development Specialist

Apply Now

Company: Hyundai Motor Europe GmbH

Location: Turkey

Category: other-general

Hyundai Türkiye invites you to become part of one of the world's leading car manufacturers. Being part of a global company where you have the chance to form the future of mobility together with experts inside a global company with flexible and motivated professional, you will master diverse challenges and work in a dynamic environment. We love to defy conventions and drive ambitious future plans with responsibility when it comes to innovation. We need the right team and therefore, we need you. At Hyundai, we believe that the success of our organization depends on our individual members. That is why we also commit to supporting them in their personal development. Join us for creating future mobility.

If you want to know more about us, then visit our accounts.

Website:

Instagram: hyundaikariyer

### We want you to:

- Guide and coach dealers to enhance customer satisfaction in company standards
- Develop and improve dealers' standards according to company principles
- Manage and coordinate overall dealers' after sales operation
- Analyze dealer spare part sales performances, financial status, profitability and make strategic plans to improve after sales operation
- Performance analysis and make plans to improve efficiency of dealer staff
- Ensure continuous communication with dealers to respond their needs in service
- Occasional domestic and/or international travel

### You will also need to have:

- Bachelor's degree in Engineering faculties (preferably Mechanical Engineering) from reputable universities
- Minimum 2-4 years of experience in related area
- Fluency in English
- High level of computer literacy; advanced level of MS office knowledge is required
- Strong team player and fast adapter to a dynamic environment
- Problem-solving and analytical skills
- Interpersonal, communication and collaboration skills
- Having prior experience in automotive industry is a plus

### We Offer

██████████ in a global level and recognized internationally,

Chance to enhance your competencies and unlock your potential,

Structured training and ongoing career development,

Hybrid working model,

Flexible working hours (Flextime),

Flexible benefits,

Comprehensive private health insurance,

Casual dress code

*“Hyundai Türkiye is an equal opportunity employer and promotes diversity in the workplace.”*

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