

# Turkey Jobs Expertini®

## Airfreight Logistics Specialist

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Company: World Courier Tasimacilik ve Lojistik Hizmetleri Ticaret Limited Sirketi

Location: İstanbul

Category: other-general

Our team members are at the heart of everything we do. At Cencora, we are united in our responsibility to create healthier futures, and every person here is essential to us being able to deliver on that purpose. If you want to make a difference at the center of health, come join our innovative company and help us improve the lives of people and animals everywhere. Apply today!

### **What you will be doing**

Under broad supervision of the Customer Service Manager, you will become an integral part of our team, acting as first point of contact for our customers on an international level. Our Customer Service teams works closely with other offices around the world as well as vendors and governmental agencies to find optimal solutions for our customers complex logistical needs. We offer an exciting and dynamic work place that rewards self initiatives and thinking outside the box. World Courier offers a diverse working environment with short decision paths, flat hierarchies and eye-level communication between all company employees.

### **Primary Duties and Responsibilities:**

Engage in effective personal communication with customers, colleagues and suppliers

Maintain effective relationships with clients and proactively support their complex needs

Ensure all shipments and customs requirements are handled according to company and international regulations

Calculate, prepare and present quotes for external and internal customers in line with

established guidelines and policies

React flexibly to deviations in shipments and provide customers with suitable and efficient solutions

Generate sales leads and collaborate with sales on identification and development of potential and existing accounts

### **What your background should look like**

Requires broad training in fields such as business administration, logistics or operations

Fluent in English and Turkish

Effective oral and written communication

Ability to represent a positive and professional image

Able to prioritize work load and consistently meet deadlines; possess exceptional time management skills and attention to detail

Strong problem solving, analytical and investigative skills to bring issues to resolution

Flexibility in working shifts, including some weekends and holidays

Proficient knowledge of Microsoft Word, Excel, Power Point and Outlook

#LI-RM

### **What Cencora offers**

We provide compensation, benefits, and resources that enable a highly inclusive culture and support our team members' ability to live with purpose every day. In addition to traditional offerings like medical, dental, and vision care, we also provide a comprehensive suite of benefits that focus on the physical, emotional, financial, and social aspects of wellness. This encompasses support for working families, which may include backup dependent care, adoption assistance, infertility coverage, family building support, behavioral health solutions, paid parental leave, and paid caregiver leave.

To encourage your personal growth, we also offer a variety of training programs, professional development resources, and opportunities to participate in mentorship programs, employee resource groups, volunteer activities, and much more.

## Schedule

Full time

## Affiliated Companies

Affiliated Companies: World Courier Tasimacilik ve Lojistik Hizmetleri Ticaret Limited Sirketi

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