

Analyst - Accounts Receivable

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Company: SC Johnson

Location: Istanbul

Category: other-general

Accounts Receivable (AR) & Resolutions Analyst

Location Istanbul, Turkey

Function: Accounts Receivable / Credit & Collections

Overview:

You will be part of a wider/expanding EMEA Shared Service Centre (SSC) team that are based in the UK, South Africa, Egypt and Turkey. The whole of the SSC is around 230 people across 3 different functions - Finance, Credit & Collections and Supply Chain. We support over 20 countries and speak around 40 different languages. The multiple teams support our commercial businesses across the EMEA region with their Collections, Resolutions, Cash Allocation and Pricing requirements

About the role

This role works within the Customer Financial Services department (Credit Control) to improve SCJ's financial performance by managing collections and credit management operations, reducing open deductions, speeding up validation of claims and ensuring accurate allocation of invoices to correct accrual; all in line with departmental KPIs targets.

Responsibilities:

Develop, maintain and improve relationships with internal and external customers to ensure timely cash receipt, allocation and query resolution

Manage the customer rebates and promotional invoices, ensuring customers invoices are validated with the accruals tracker and processed in a timely manner

Conduct thorough investigation of price and logistics claims

Manage the creation of long-term agreements, avoiding non-approved expenditure

Monthly reconciliation of the subsystem (TSM) to SAP GL accounts and month end reporting

Experience you'll bring:

Fluency in English and Turkish

Good experience in an accounting environment or accounts receivable

Previous experience in Business to Business claims within a service center or a back-office environment.

Strong Excel skills with good analytical and numerical skills

Behaviors you'll need:

Good attention to detail and be process improvement orientated (Lean mindset)

Excellent communication and interpersonal skills with the ability to adapt to working in a fast paced, changing environment

Strong team player with strong Proactivity and Personal Ownership

What's in it for you?

Based in Turkey, we can offer you a competitive salary, profit share and benefits.

About us:

SC Johnson is a fifth-generation family company built on a spirit of adventure and winning the right way. We have been leading with purpose for over 130 years, building top brands such as Raid, Glade, Kiwi, OFF!, Windex, Ziploc and more, in virtually every country. Through these household names, we are making a positive difference to the world around us. But we only succeed with the combined vitality and strength of our 13,000 people who we truly value and support in their pursuit of individual and shared goals.

Inclusion & Diversity

We're a global business, with people from every culture, ethnicity, race, religion, gender identity, sexual orientation, age, and ability. We recognize the breadth of human experience, and we work to celebrate it. It is our goal to build a diverse, inclusive, and supportive work

environment where all people can thrive.

We're committed to ongoing efforts that help us attract, hire, and retain diverse talent who want to build a positive, inclusive environment. Read more about our ongoing initiatives at

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