

## Application Engineer

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Company: Atlas Copco

Location: Izmit

Category: other-general

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### **Passionate people create exceptional things**

Did you know that the solutions we develop are a key part of most industries? Electronics, medical research, renewable energy, food production, infrastructure and many more.

We're everywhere! Working with us means working with the latest technologies and groundbreaking, sustainable innovations. With our inclusive and caring environment, you get the support and inspiration you need to grow.

Here, your ideas are embraced, and you never stop learning. Interested in being part of our team?

### **Join us on our journey for a better tomorrow.**

#### **Your role**

Deeply analyze project scope, plan, requirements and customer needs to perform installation, commissioning and final acceptance of our machine vision products in line with the plan, on time in full of our promises to ensure the customer satisfaction.

Proactively report the process and feedback project leader on possible bottlenecks to ensure correct and on time installation while ensuring customer loyalty and brand image.

Drive project installation and commissioning process in line with ISRA VISION Project Guidelines with the objective of meeting the project requirements in terms of time, functionality and customer satisfaction.

Be responsible for troubleshooting and maintenance of existing install base and product

portfolio.

Be responsible for adapting and setting the user interfaces to the needs of the customer.

Support and collaborate with project and development team to create complex customized solutions and programs for customers.

Controlling the execution of the installation schedule in terms of commissioning and final acceptance plan up to the project closure.

Updating regularly project installation progress against plan and report to project team.

Create an Open Issue Desk for each project and follow up closely to ensure that all subsequent action required is taken during the commissioning phase.

Act as the communication hub between project and Customer during the installation and commissioning phase.

Document all project details to relevant project databases according to project management procedures.

Act as first line interface in terms of handling the Claim and Quality Management inside the projects.

Perform the requirements of the Environment Management System (ISO ) and the Occupational Health and Safety Management System (ISO )

### **To succeed, you will need**

1. University degree in electronics/mechatronics or mechanical engineering with further training in automation and robotized solutions with adequate working experience
2. Excellent technical aptitude
3. Very good understanding of industrial automation
4. Very good knowledge of MS Office software (Word, Excel, PP, MS-Project)
5. Fluency in written and spoken English
6. Implementation of industrial solutions
7. Assembly processes
8. PLC and Robotized Solution knowledge
9. Experience in services of industrial machines, automated and robotized solutions.

10. Experience in installation and commissioning of industrial products.

11. Experience in competence planning and development

12. Service experience in vision solutions

### **In return, we offer you**

We're TOPFLIGHT people. By this we mean people with passion and commitment who are collaborative, open minded, resourceful, entrepreneurial and create lasting results. We respect the diversity and inclusion of our employees and we provide an equal opportunity to all qualified applicants

Keep commitment to customer

Strong interpersonal and communication skill, good teamwork spirit, self-motivated, goal-oriented and energetic.

High ability to work in teams

Analytical approach to problem solving capability, ownership, never give-up attitude

Ability to plan & prioritize own work efficiently and work under pressure

Drive better customer satisfaction

### **City**

Kocaeli

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