

Bar Waiter/Waitress

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Company: Doubletree by Hilton

Location: Bodrum

Category: other-general

A Bar Waiter/Waitress is responsible for providing Guests with food and drinks as requested in an efficient manner and according to proper procedure and bar regulations.

What will I be doing?

As a Bar Waiter/Waitress, you will be responsible for providing Guests with food and drinks as requested in an efficient manner and according to proper procedure and bar regulations.

Specifically, you will be responsible for performing the following tasks to the highest standards:

Manage an efficiently operated bar shift that is in accordance with the agreed standards and regulations

Use every possible opportunity to gain knowledge in all areas of bar supervision

Ensure all tables receive their drinks and food as requested

Maintain the cleanliness of all equipment used during shifts

Maintain cleanliness of the bar and stores to Health, Safety and Hygiene standards at all times

Show complete awareness of all the drink and food menus and readiness to explain and recommend food and drink contents

Comply with Company Health and Safety, and Fire Regulations and procedures

Adhere to the Company disciplinary policy when necessary

Maximise revenue and increase average spend per person through upselling, high customer service standards, effective training and motivational techniques

Demonstrate a perfect knowledge of all beverages served in the bar, how beverages are prepared (to recipe) and presented, and how Bar personnel are trained to possess this knowledge and the application of it

Meet or exceed the monthly drink profit margin target

What are we looking for?

A Bar Waiter/Waitress serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Customer Service experience in supervisory or above capacity

A warm personality, attentive and smartly presentable

Ability to listen and respond to demanding Guest needs

Excellent leadership, interpersonal and communication skills

Accountable and resilient

Committed to delivering high levels of customer service

Ability to work under pressure

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Previous experience in similar role

Passion for delivering exceptional levels of guest service

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We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams: Best-in-Class PTO
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