

Turkey Jobs Expertini®

Bell Attendant

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Company: Four Seasons Hotels and Resorts

Location: Turkey

Category: other-general

About Four Seasons:

Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture.

At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us.

About the location:

A timeless palace between the continents. Proudly standing on the shores of the scenic Bosphorus – the storied strait that links Europe and Asia – our lovingly restored, 19th-century Ottoman palace brings together Istanbul's ancient architecture, warm Turkish hospitality and contemporary accommodations. Relax in one of our traditional hammams, spend an afternoon lounging around our outdoor pool, and savour Anatolian delicacies as you admire the soaring minarets and towers of the city's inimitable waterfront skyline. We'll show you a seldom-seen side of Istanbul during your stay with us.

Join Our Team

Four Seasons Hotel Istanbul at the Bosphorus is seeking a **Bell Attendant**. Don't miss this unique opportunity to be part of our award winning team, while excelling your career with the world's leading luxury hotel company!

Bell attendant who shares our passion for excellence and is enthusiastic about creating the ultimate service experience.

Four Seasons Hotel Istanbul at the Bosphorus is recognized as a Forbes 5 Star Hotel. Provide leadership and management for all operational hotel personnel: directly for two key management personnel and indirectly for management, non-management personnel. Accepts responsibility for the health, safety and welfare of the hotel guests and employees. Be accountable for all personnel actions, assets, and personal property and the end results of their use. Represent the hotel to civic, business, industry and local government. The Hotel/Resort Manager will provide leadership and management for all operational hotel personnel: directly for two key management personnel and indirectly for management, non-management personnel. Accepts responsibility for the health, safety and welfare of the hotel guests and employees. Be accountable for all personnel actions, assets, and personal property and the end results of their use. Represent the hotel to civic, business, industry and local government.

About the role

Assists guest with luggage during arrival and departure, makes necessary deliveries to and pick up from guest rooms, transports guest and hotel packages and parcels .

What you will do

Greets guests and escorts them to their rooms. Delivers luggage to room upon check-in and picks up luggage from room upon departure, moving the luggage to storage or the Front Drive. Maintains proper records of deliveries and pick-ups in compliance with Four Seasons Standards. Handles all guest interactions with the highest level of hospitality and professionalism, accommodating special requests whenever possible; resolves customer complaints, assists guests in all inquiries in connection with hotel services, hours of operations, key hotel personnel, in-house events, directions, etc. Will complete any tasks of a Doorman or Valet Driver when required. Greets all guests passing through lobby and offers them assistance. Works harmoniously and professionally with co-workers and supervisors. Performs shoeshine service; picking up shoes from guest room, cleaning and polishing them and returning them to the guest. Performs errands for guests and the hotel that may require

local travel off the hotel property. Complies with Four Seasons Culture standards.

What you bring

Ability to read, write, and speak, English on a basic level.

Knowledge on techniques of how to lift and carry items weighing up to 30 kg

What we offer:

- Competitive Salary, wages, and a comprehensive benefits package
- Excellent Training and Development opportunities
- Complimentary Accommodation at other Four Seasons Hotels and Resort
- Complimentary Dry Cleaning for Employee Uniforms
- Complimentary Employee Meals

About Four Seasons Hotels Istanbul

A thriving metropolis that connects continents, cultures and religions, Istanbul captivates all who visit. Within this cradle of civilization, Four Seasons provides an oasis of quality and beauty in two unsurpassed locations. Four Seasons Hotel Istanbul at the Bosphorus shines with a modern, almost resort-like experience that welcomes guests with luxurious sophistication. Like staying in a friend's home, Four Seasons Hotel Istanbul at Sultanahmet greets guests with a warm embrace, and ushers them to a front row seat to culture, peeling back layers of history as they discover more about the world.

Learn more about what it is like to work at Four Seasons, visit us:

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