

## Business Analyst

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Company: Amadeus

Location: Atatürk Mahallesi

Category: other-general

### Job Title

Business Analyst

Amadeus purpose is to power better journeys, using the latest technologies to develop solutions for our customers. We sit at the heart of every travel journey – journeys that are personalized, rewarding and purposeful. We are one of the world's top 10 software companies with a global team of 19,000 professionals of 145 nationalities, working across 190 countries. The future of travel has never been more exciting! With us, you won't just be shaping your own career, you will be shaping the way the world moves. Do you want to be a part of it? Great, then join us!

Qualifications:

Bachelor's degree in Computer Science, Information Technology, or Business Management

Min. 4-5 years experience as a Software Business Analyst or similar.

Prior work experience as a business or systems analyst

Exposure in functional requirements writing, or Business/Systems Analysis or Business Process Design/consulting or Systems Development or Systems Testing is a plus

Strong command of the English Language both written and verbal

Good analytical, logical and problem solving skills

Excellent interpersonal and facilitation skills

Can work independently in a dynamic, fast paced, and multicultural environment

Can communicate effectively in all levels of the organization

Common accountabilities:

- Has working experience and advanced and specialized technical/functional knowledge in own discipline. Understands how own area contributes to the business. Acts as a reference for colleagues with less experience and supports junior team members.
- Influences decisions related to own activity, anticipating dependencies and consequences in complex scenarios, contributes to transversal projects, proposes improvements to processes and is accountable for own and team commitments.
- Works independently within plan dictated by manager, with some guidance on most complex situations.

Specific accountabilities:

Assess requirements

- \* Build, maintain and share the functional knowledge of our processes, services and usage of end user products.
- \* Analyze business requirements submitted by Product Management.
- \* Consolidate and articulate business needs into new product concepts or upgrades
- \* Size specification and validation work.
- \* Support stakeholders in doing sufficient analysis to ensure requirements are ready to be worked on

Carry out functional design

- \* Write Feasibility Studies, Solution Overview Documents, Interface Control Documents, Product Specifications and present functional walk-throughs to all concerned stakeholders.
- \* Interface with relevant divisions and departments to identify interactions with other Amadeus applications and ensure functional compatibility.

### Overview validation

- \* Contribute to the implementation of the test strategy, and review test plan, to ensure compliance of the delivered functionality and system integrity
- \* Ensure traceability of tests with specifications
- \* Ensure production integrity by investigating, validating and prioritizing reported incidents.

### Manage relations with key stakeholders

- \* Interface and communicate with Product Management, Project management, Amadeus Customer Services, Implementation, Migration and Development teams.
- \* Interface with the customer during requirements understanding, functional specification, testing and implementation phases.

### Contribute to product promotion

- \* Support the product features definition (scoping) and contribute to RFP/RFI for the product.
- \* Share content for product documentation, sales tools and collateral.
- \* Give presentations, demos and familiarization sessions to customers and customer-facing teams
- \* Participate to the preparation of key events, guaranteeing the success of product launch and follow up

### Participate to team events

- \* Support team stakeholders by participating to team ceremonies: Agile forums, Team meetings, Solution assessments...

### **Diversity & Inclusion**

We are an Equal Opportunity Employer and seek to hire the best candidate regardless of age, beliefs, disability, ethnicity, gender or sexual orientation.

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