

Business Head of the Operations Center

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Company: Michael Page

Location: İstanbul

Category: other-general

Organizing and conducting the daily centralized operational processing and accounting of Head quarter, checking and giving approval within the authority; organizing and conducting various frequency reporting demanded by official authorities and institutions and the bank;

Be accounting to and leading the business problem investigation and analysis and problem-solving within the authority;

Monitoring, managing, controlling and reporting related operational risk and compliance risk and fraud risk;

Organizing and conducting the business/product/procedure/system innovation within the scope of business operation, leading the process optimization and operation's infrastructure improvement;

Coordinating the collaboration between the bank and relevant external supervision/institution for the business operation;

Carrying out business survey and situation analysis and special subject research report;

Reporting to superiors about all the above, conveying and presiding over other work tasks assigned by superiors and senior management;

Providing technical guidance and training to the unit and branches.

Array

Bachelor degree preferably in Business Administration, Accounting or Economics,

Minimum 10 years of experience in banking sector and at least 5 years of ATMs, POS, corporate and individual internet banking, credit card, company credit card and bank credit card operational transactions,

At least 2 years relevant business management experience, anti fraud experience is preferred, operational banking experience at different layer (branch/head quarter) is preferred.

Excellent knowledge of the above products features familiar with risk control of whole-chain operation processing, sufficient knowledge of supervision's regulations,

Fluent English both listening, speaking and writing

Powerful innovation ability and learning ability.

Strong logic and systematic thinking

Strong sense of professionalism and responsibility, great team player,

Strong ability to do work organization and coordination.

Strong communication, analytical and problem solving skills,

Cheerful personality, able to withstand certain work pressure.

Our client is a global bank operating in Corporate Banking, Commercial Banking, SME Banking and Retail Banking.

To be responsible for the operations teams and processes of a global bank.

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