

Turkey Jobs Expertini®

Butler

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Company: Accor

Location: Şişli

Category: other-general

Company Description

Rising over the slopes of the Bosphorus, surveying centuries of history, yet silhouetted against the modern skyline of Istanbul, the Fairmont heritage of distinction and style comes to Istanbul, fusing with the city's storied history and traditions to bring guests an exceptional experience in the heart of one of the world's most talked about destinations.

Fairmont Quasar Istanbul is at once in touch with this fabulous city's past and part of its dynamic future, rising up from the heart of Istanbul's main business district. Offering sophisticated travelers 209 guest rooms with additional 64 Fairmont Residences along with a diverse selection of restaurants and bars serving everything from elegantly crafted cocktails to exquisitely authentic Turkish cuisine. With 2,000 square meters of meeting and event space, Fairmont Quasar Istanbul is ideal for meeting and special events while the luxurious Willow Stream Spa and state-of-the-art gym are the perfect places to relax and revitalize.

Job Description

The Butler provides the highest level of personalized service to the guests. A Butler takes pride in understanding guests' preferences, needs, and desires to create bespoke experiences tailored to their tastes. With exceptional attention to detail and a commitment to excellence, the Butler ensures that every aspect of the guest's stay is flawlessly executed, from seamless check-in to personalized amenities and exclusive services. By embodying the epitome of luxury hospitality, the Butler exceeds guest expectations and upholds the hotel's

reputation.

Qualifications

Candidates for this position must possess at least a high school diploma or equivalent, with preference given to those holding a degree or diploma in Hospitality Management or a related field. Essential qualifications include prior experience in guest relations, butler services, or luxury hospitality, showcasing a proven ability to provide personalized and exceptional service. Effective verbal and written communication skills are a must for interacting with guests and conveying information accurately. Strong attention to detail is crucial for anticipating guest needs and ensuring flawless service. Cultural awareness and a grasp of various customs, particularly internationally, are vital. Multilingual proficiency is a significant advantage, especially in languages commonly spoken by the hotel's guests. Lastly, candidates should possess effective problem-solving abilities to address guest concerns and find suitable solutions promptly.

Additional Information

Your team and working environment:

We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

Note: Customization may be included for any specific local or legislative requirements, such as work permits

Our commitment to Diversity & Inclusion:

We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

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