

Turkey Jobs Expertini®

Customer Experience Design Executive

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Company: METRO/MAKRO

Location: Bağcılar

Category: other-general

Şirket Tanımı

METRO Türkiye, one of the leading manufacturers of retail and wholesale in 34 countries around the world, with 36 stores in 20 cities throughout Türkiye, is looking for a qualified “Customer Experience Design Executive” to be a part of our team in the Customer Experience Excellence Department.

İş Tanımı

Facilitating workshops for ongoing projects,

Conducting customer research,

Designing and managing projects about customer experience journey,

Developing and prototyping customer-oriented projects,

Providing / consulting / coaching stakeholders in their projects and giving customer perspective.

Nitelikler

Bachelor degree in related areas,

At least 5 years of experience in a similar positions,

Excellent knowledge of Microsoft Office programs,

Fluency both writing and speaking in English for steering global projects,

Strong analytical and problem solving skills,

Open to exploring new trends and learning,

Knowledge of design, UX etc. design disciplines,

Completed military service for male candidates.

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