

Turkey Jobs Expertini®

Customer Service Representative

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Company: Sensient Technologies

Location: Gebze

Category: other-general

At **Sensient Technologies**, we are experts in the science, art and innovation of color and flavor. We are market-savvy and visionary. We are problem solvers. And we will be better with you.

We are looking for **Customer Service Representative** to join our team and support the Colors business in Turkey. You will carry on customers daily operations, order to deliver process to ensure order is delivered on time in full. This position is a key member of the Sensient team, where you will be required to push boundaries and add value onsite in the office, 5 days per week.

What you'll do:

Coordinate customer communication for “order to deliver process”, receive customer order via e-mails, inform related departments about the requirements, follow-up production and delivery operations, inform customers on time about order shipment status.

Responsible for customers daily operations “order to deliver process”, follow up all related process steps, complete required system transactions and ensure order is delivered on time in full.

Organize shipments by coordination of internal units; provide customer requirements to the departments Sales, Production Planning , Logistics and Finance and ensure information flow is provided between all relevant departments .

Ensure proforma invoice is approved by customer, all necessary export documents are provided on time, order is processed in the credit limit frame, logistics departments, are

informed on time for necessary preparation for the shipment.

To ensure that the planning function is carried out effectively with the sales, and production units.

Keeping customer master data up-to-date.

What you'll bring:

Bachelors degree in related departments

Minimum 2-3 years of related experience.

What you'll get:

- Opportunity to collaborate with your colleagues, onsite 5 days per week
- An attractive compensation offering and development opportunities
- A thorough and effective training experience during onboarding and beyond

About Sensient:

Sensient Technologies Corporation is a leading global manufacturer and marketer of colors, flavors, and extracts. Sensient employs advanced technologies at facilities around the world to develop specialty food and beverage systems, cosmetic and pharmaceutical systems, specialty colors, and other specialty and fine chemicals. The Company's customers include major international manufacturers representing most of the world's best-known brands.

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