

Turkey Jobs Expertini®

Customer Service Specialist (Export)

[Apply Now](#)

Company: AkzoNobel

Location: Dilovası

Category: other-general

We've been pioneering a world of possibilities to bring surfaces to life for well over years. As experts in making coatings, there's a good chance you're only ever a few meters away from one of our products. Our world class portfolio of brands – including Dulux, International, Sikkens and Interpon – is trusted by customers around the globe. We're active in more than countries and have set our sights on becoming the global industry leader. It's what you'd expect from the most sustainable paints company, which has been inventing the future for more than two centuries.

Qualifications

- Bachelor's degree preferably in Business Administration, Economics or related departments of universities,
- At least 3 years of experiences on Customer Service Export operations,
- Good command of English in both written and verbal communication,
- Good knowledge of ERP Software, SAP,
- Problem solving, analytical thinking and strong communications skills,
- Willing to take initiative and responsibility,
- No military obligation for male candidates,
- Preferably resides in Kocaeli or Asian side of İstanbul.

Job Description

- Order Management: End-to-end management of the ordering and invoicing process through the SAP system.
- Monitoring and reporting of sales transactions by the customers in the selected export

countries.

- Completion of export documentation with close coordination with the customs agency and relevant stakeholders.
- Monitoring of export shipments till the final destination and inform customers if necessary.
- Management of the customer claims, shipment schedules and timely customs clearance.
- Coordination with the planning & logistics teams for product allocations.
- Income-to-cash process support, secure timely payments of the customers on due dates without any overdue / bad debt risks.
- Management of the credit settings of the customers and follow-up of financial collaterals from the customers.
- Follow-up customer complaints, escalate to the attention of related departments & stakeholders.
- Customer master data management & price data management.
- Follow-up the delivery of POP & other promotional materials shipped to customers.
- Follow-up distribution of color mixing machines in Export countries and arranging necessary agreements.

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability or veteran status.

[Apply Now](#)

Cross References and Citations:

- 1. Customer Service Specialist (Export) [Baghdadjobs](#) [Jobs Dilovası](#) [Baghdadjobs](#) ↗**
- 2. Customer Service Specialist (Export) [Madridjobs](#) [Jobs Dilovası](#) [Madridjobs](#) ↗**
- 3. Customer Service Specialist (Export) [Healthcarejobsnearme](#) [Jobs Dilovası](#) [Healthcarejobsnearme](#) ↗**
- 4. Customer Service Specialist (Export) [Searchukjobs](#) [Jobs Dilovası](#) [Searchukjobs](#) ↗**
- 5. Customer Service Specialist (Export) [Kazakhstanjobs](#) [Jobs Dilovası](#) [Kazakhstanjobs](#) ↗**

6. Customer Service Specialist (Export) Seouljobs Jobs Dilovası Seouljobs ↗
7. Customer Service Specialist (Export) Emailjobs Jobs Dilovası Emailjobs ↗
8. Customer Service Specialist (Export) MadinahjobsJobs Dilovası Madinahjobs↗
9. Customer Service Specialist (Export) Botanyjobs Jobs Dilovası Botanyjobs ↗
10. Customer Service Specialist (Export) Studyjobs Jobs Dilovası Studyjobs ↗
11. Customer Service Specialist (Export) ProtectiveservicejobsJobs Dilovası Protectiveservicejobs↗
12. Customer Service Specialist (Export) SanfranciscojobsJobs Dilovası Sanfranciscojobs↗
13. Customer Service Specialist (Export) Dataanalyticsjobs Jobs Dilovası Dataanalyticsjobs ↗
14. Customer Service Specialist (Export) Appdeveloperjobs Jobs Dilovası Appdeveloperjobs ↗
15. Customer Service Specialist (Export) Researchjobs Jobs Dilovası Researchjobs ↗
16. Customer Service Specialist (Export) ConsultantjobsJobs Dilovası Consultantjobs↗
17. Customer Service Specialist (Export) BeauticianjobsJobs Dilovası Beauticianjobs↗
18. Customer Service Specialist (Export) Kuwaitjobstoday Jobs Dilovası Kuwaitjobstoday ↗
19. Customer service specialist (export) Jobs Dilovası ↗
20. AMP Version of Customer service specialist (export) ↗
21. Customer service specialist (export) Dilovası Jobs ↗
22. Customer service specialist (export) Jobs Dilovası ↗
23. Customer service specialist (export) Job Search ↗
24. Customer service specialist (export) Search ↗
25. Customer service specialist (export) Find Jobs ↗

Source<https://tr.expertini.com/jobs/job/customer-service-specialist-export--dilovasi-akzonobel-9805974732/>