

# Turkey Jobs Expertini®

## DevOps Service Engineer- Provisioning

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Company: Vodafone

Location: Ankara

Category: other-general

Your dream job does exist.

Discover it at Vodafone!

Join our journey as we connect for a better future. Ready?

We are looking for a **DevOps Service Engineer – Provisioning**

**First things first: Our Brand.**

**Here are the key behaviours that help us bring our Spirit and Purpose to life:**

Earn customer loyalty: Small things do matter.

Experiment, learn fast: Just take the chance.

Create the future: That s possible.

Get it done, together: It s up to each of us to make it happen.

Here, everyone can feel free to be themselves and express their ideas.

We are proud to have the most flexible #hybrid way of working in Turkey.

Together with your team, you can decide which days to come to the office depending on your work requirements.

Another favorite: Meeting-free afternoons! Every Friday, arrival of the noon means we can start to take it easy: spend time working on our personal development or catching up with our team. We call this #CumaKafas (Friday mood :)).

And yes we are Agile! The world is constantly changing. And we cannot afford not to!

Our journey began by simplifying our organizational model and transforming into a more agile structure that now we use extensively, especially in our development processes.

### **Why is this role really critical to us?**

- We are looking for DevOps Service Engineer – Provisioning in IT Provisioning & Mediation Engineering Team to be responsible for successful ongoing operation, management of Provisioning environment and manage application servers that mostly critical business processes runs on it.
- As a DevOps Service Engineer, you will work closely with the team and our stakeholders to build and deliver our process. You will be responsible for managing all of the applications such as PRF (Provisioning Framework), PMS(Promotion Management System) , PPGW(Query Services), RAID WeDo/Mobileum (Revenue Assurance), Kafka Applications, Cloud Services (Openshift, Kubernetes, etc.), BTK services (CEIR, BTK CLI etc), also responsible for all provisioning related actions of new projects and resolving customer incidents or requests during daily operations.

### **How will you spend your time at Vodafone?**

- 7/24 Operational Support responsibilities
- Providing necessary operational solutions for IT service based management structure
- Discovering, Defining and analysing all IT actions on services
- End to end follow up of service such as accessibility, performance, prevention of customer complaints and deployments.
- ITIL process execution Responsibility
- System and Customer incident resolution
- Demand/Defect/Deployment management responsibility
- Attending and taking necessary actions for Internal and external audits for SOX, ISO and other audit types
- Ownership of the product/service functionality to ensure it meets operational needs for performance management and reporting.
- Taking necessary actions for Performance management to ensure platform, hardware, application and content meets the specified end to end availability & performance levels.
- Ownership of capacity planning to secure availability and performance of the platforms against forecasted growth and demand.
- Helping team members to improve knowhow and operational structure.

- Attending design meetings to define necessary technical requirements for operations.
- Leading big initiative and creating new ways to complete projects.
- Leading journeys with big stakeholder team.
- Within the scope of Business Continuity Management, providing necessary operational support for all Provisioning services, and bringing services up and running in case of a disaster.

**You are just the person we ve been looking for, if you have:**

- Bachelor's degree from Computer, Electronics, Telecommunications, Mathematical, Programming and other related fields.
- Good communication Skills
- Coordination and organization ability, teamwork approach
- Ability to work in flexible work hours under pressure and tight deadlines.
- Familiar with working in an international environment
- Extensive problem solving skills and innovation
- Experience on UNIX/ Linux systems and Bash/Shell Scripting, Oracle SQL and PL/SQL.
- Experience on Openshift Cloud Platform, Kibana platforms, Jenkins, RPA, UC4 and HPOO automation tools
- Experience on noSQL Databases, Redis is a plus.
- Experience on Docker, Kubernetes, AppDynamics is a plus.
- Good command of English.
- Certificate of ITIL V4 is a plus and experience on ITIL Processes

**Get to know us**

If you want to know more about us and what we do, then visit our website:

Instagram:

Youtube:

This role has a #Hybrid working model

**Wait for it: Our benefits!**

**We like to keep them flexible:**

Vflexy: Flexible Benefits Program

Hybrid working kit

Ergonomic kit allowance

Digital meal voucher

Flexible transportation allowance.

Employee assistance hotline & counselling

Comprehensive and flexible private health insurance

Discounted price deals for wide range of products & services

**Plus, plenty more to enjoy!**

**#LI-Hybrid**

### **Data Privacy**

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**Apply Now**

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