

Turkey Jobs Expertini®

Dispatcher (IST)

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Company: MINDFREE Consulting | Insurance Talent Hub

Location: İstanbul

Category: other-general

Our client is a global distribution company that offers Express Deliveries, eCommerce Solutions, 3PL Warehousing & eCommerce Fulfillment, and Freight & Logistics Services.

We are looking for a Full-Time Field Dispatcher to join their team in Istanbul, Turkey.

Job Responsibilities:

Plan routes to maximize the efficiency of pick-ups and deliveries within agreed costs.

Segregate Courier done and inbound based on ground monitoring.

Overlook all staff, performance, and operational tasks.

Update claims, investigate, and report on failures and success to reach Customer satisfaction.

Control delivery run sheet, dashboard, POD, and COD report.

Control picks up order and check in dashboard and report.

Update orders on the system following the company key performance indicators.

Work with cross-functional departments to ensure the customer service and related functional processes are consistently applied.

Job Requirements:

High School Degree or Technical Diploma.

2 to 3 years of work experience preferably in the operation field.

Knowledge of Operational policies.

Fluency in English. Arabic speaking is a plus.

Proficiency in MS Office Word, Excel, and Outlook.

Eligibility to work in Turkey.

If you think you are the right person for this job opportunity, please send us your CV!

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