

Turkey Jobs Expertini®

English Speaking Customer Representative

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Company: TELUS International

Location: İzmir

Category: other-general

Allgemeine Angaben

Standort

Izmir

Land

Türkei

Job Kategorien

Business Process Outsourcing

Work Style

Hybrid

Jobbeschreibung

Our people are at the heart of our culture!

Join a company that appreciates your energy, drive and enthusiasm just as much as your skills!

Career first, company second!

The majority of our directors and managers started their careers as agents or junior positions. And yes, we offer competitive salaries and benefits. But even better – it's our caring culture that defines who we are and why you'll want to become part of our family.

Be part of something great!

How would you like to take a long journey with us for TELUS International, a global Customer Service Management Company?

Now we are looking for English Speaking Customer Representatives who have the following criteria and will add strength to our team.

Job Description

Through inbound written channels, helping the customers about following topics;

Responding to questions about products such as their features, equivalents or stock status

Making address change, product change/return or order cancellation processes

Providing information about delivery status

Requirements

Residency in İzmir

Advanced level in written and spoken English

Available to work in night shift system

Strong communication skills

Being a good team player

Our Advantages

Competitive salary package

Performance and night shift bonuses

Private health insurance and meal card

Equipment for home office work, shuttle/road fee for office work

Stable job and career development opportunities

Dynamic and supportive team

Flat hierarchical work order in an international structure

Referral bonuses

About Us: TELUS International Türkiye is a leading customer experience and digital solutions provider with over 2,000 team members in Izmir and Istanbul. We design, build and deliver next-generation digital solutions to enhance the customer experience (CX) for global and disruptive brands. TELUS International has almost 70,000 team members across 28+ countries, providing customer service at its best in more than 50 languages for 600+ international and well-known partners. The company's services support the full lifecycle of its clients' digital transformation journeys, enabling them to more quickly embrace next-generation digital technologies to deliver better business outcomes. Fueling all stages of company growth, TELUS International partners with brands across high growth industry verticals, including tech and games, communications and media, eCommerce and fintech, banking, financial services and insurance, healthcare, and travel and hospitality.

Zusätzliche Stellenbeschreibung

We are looking for English Speaking Customer Representatives who will add strength to our team!

Sprache

English

EEO Statement

At TELUS International, we enable customer experience innovation through spirited teamwork, agile thinking, and a caring culture that puts customers first. TELUS International is the global arm of TELUS Corporation, one of the largest telecommunications service providers in Canada. We deliver contact center and business process outsourcing (BPO) solutions to some of the world's largest corporations in the consumer electronics, finance, telecommunications and utilities sectors. With global call center delivery capabilities, our multi-shore, multi-language programs offer safe, secure infrastructure, value-based pricing, skills-based resources and exceptional customer service - all backed by TELUS, our multi-

billion dollar telecommunications parent.

Equal Opportunity Employer

At TELUS International, we are proud to be an equal opportunity employer and are committed to creating a diverse and inclusive workplace. All aspects of employment, including the decision to hire and promote, are based on applicants' qualifications, merits, competence and performance without regard to any characteristic related to diversity.

Ref Number

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