

EXECUTIVE HOUSEKEEPER

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Company: Accor

Location: Beyoğlu

Category: other-general

Company Description

Sofitel Taksim Istanbul is a luxurious five-star hotel situated in the heart of Istanbul, offering an unparalleled blend of French elegance and Turkish hospitality. Our commitment to excellence extends to every aspect of our guests' experience, and our Executive Housekeeping team plays a crucial role in maintaining the highest standards of cleanliness and comfort.

We are seeking a highly skilled and motivated individual to join our team as an Executive Housekeeper. The ideal candidate will have a passion for delivering exceptional guest experiences, a keen attention to detail, and the ability to lead and inspire a dedicated team. As the Executive Housekeeper, you will be responsible for ensuring the cleanliness and orderliness of all guest rooms, public areas, and back-of-house spaces.

Important note; Only Local Candidates will be considered.

Job Description

Oversee the daily operations of the housekeeping department, ensuring adherence to Sofitel's high standards of cleanliness.

Develop and implement efficient cleaning procedures, schedules, and checklists to maintain the hotel's pristine condition.

Recruit, train, and supervise a team of housekeeping staff, fostering a positive and productive work environment.

Conduct regular inspections of guest rooms and public areas to ensure compliance with cleanliness standards.

Manage inventory and ordering of cleaning supplies, linens, and amenities.

Collaborate with other departments to address guest needs and special requests promptly.

Monitor and control departmental expenses while maximizing efficiency and productivity.

Qualifications

Proven experience in a leadership role within the housekeeping department of a luxury hotel.

Strong organizational and time-management skills.

Excellent communication and interpersonal abilities.

Knowledge of industry best practices and the latest trends in housekeeping.

Ability to handle and resolve guest concerns and complaints effectively.

Familiarity with hotel property management systems.

Flexibility to work weekends, holidays, and evenings as needed.

Additional Information

Join us at Sofitel Taksim and be part of a team dedicated to delivering unparalleled luxury experiences in one of Istanbul's most iconic locations. We look forward to welcoming you to our world of elegance and excellence.

Only local candidates will be considered.

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