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Facility Maintenance Specialist

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Company: FedEx

Location: İstanbul

Category: other-general

Position Summary:

Supports operational continuity by providing effective facility and equipment hard & soft Services/solutions and planned and reactive maintenance. Manages vendor performance in accordance with the contractual terms. Involves some guidance on more complex areas or performance issues. Leads defined local initiatives to improve maintenance solutions (synergies, new methods, scheduling etc). Advises and supports all management and less experienced peers.

Key responsibilities:

Uses effective methods to build and maintain knowledge of changes and developments in local country/ies maintenance practices, vendors, and related legislation. Maintains understanding of the FedEx business (changes, planned growths/ expansions etc) and of current maintenance solutions and their fit with the business needs. Shares information with peers in relevant areas

Uses an effective process to log and track all maintenance work requests. Prioritizes requests based on defined criteria and initiates work requests with the most appropriate contractor (costs, service, availability etc). Performs checks to ensure that each job is completed in accordance with defined standards. Keeps management informed on the status of progress.

Develops effective schedules for planned maintenance that ensure the correct prioritization and scheduling of multiple types of maintenance activities (equipment, heating, janitorial

etc). Communicates with suppliers and impacted Management to ensure that timeframes and requirements are understood. Monitors completion and verifies standards are in accordance with the contractual agreement. Ensures work is fully documented and corrective actions and feedback is completed. Escalates serious issues to the manager, included recommended actions.

Performs structured reviews of contracts to determine if new or revised elements are required to meet operational, cost reduction/control or legal requirements. Co-ordinates the implementation and approval of agreed contractual changes and informs operational management. With appropriate guidance, researches the capabilities of suppliers and evaluates and recommends to management viable alternatives. Supports management in specifying, tendering, and awarding new contracts.

Coordinates small projects relating to the installation, replacement, or upgrade of equipment or facilities. Works on larger projects with appropriate guidance. Involves communications with relevant suppliers and management and keeps all parties informed on requirements and progress made. With appropriate guidance, research, evaluates and advises Properties and Maintenance Management on the cost benefit of alternative maintenance schedules for sort system or facility projects.

Builds effective relationships with suppliers and conducts regular meetings to review the service performance and compliance with the contractual terms. Obtains commitment to perform any corrective actions or changes needed. Builds effective alignments with local management (Ops) and work with them to establish and prioritize maintenance solutions. Provides advice on the potential of ideas etc. Seeks advice from the manager as appropriate.

Controls supplier costs in accordance with contractual terms and conditions and FedEx policies and procedures. Performs structured checks to ensure that all work is correctly justified, checked, approved before payment. Supports the budgeting process by providing defined types of input on the financial performance of the current year maintenance contracts, together with an overview of changes anticipated in the following year. Leads defined initiatives to identify and implement synergies or cost reduction opportunities through benchmarking, re-evaluation of methods, suppliers etc

Provides management with standard and ad-hoc reports, analysis and recommendations relating to ongoing supplier performance, status of facility and equipment, impact to the operation etc.

The ideal candidate will have/be:

Highly engaged and self-motivated individual

Excellent interpersonal and communication skills

Ability to work individually or as part of a team.

Fluent in Turkish and English

An extensive experience in facilities maintenance and management

An extensive experience in Material Handling /Sort technology maintenance and management

Good judgement and reasoning ability with experience of evaluating maintenance requirements and determining what is needed and the priority.

Good understanding of the contractual process with experience of defining and specifying performance expectations and then using them to manage supplier performance.

Good knowledge of mechanical and electrical principles and practices

Good knowledge of maintenance requirements relating to material handling systems, facility equipment and building services

Hard worker, ability to work under pressure and used to prioritize and assess critical situations.

Planning and coordinating skills.

Minimum qualifications:

Fluent in English and Turkish (Preferable Native Speaker)

Engineering degree in relevant field(s), i.e. mechanical / electrical / facilities engineering

4 years of experience in relevant fields

Good computer skills and knowledge of MS Office (Excel; PowerPoint,....), Power BI, CMMS (Maximo).

Analytical Skills; Accuracy & Attention to Detail; Planning & Organizing Skills; Influencing &

Persuasion Skills; Presentation Skills

Qualifications:

Education:Master: Engineering

Language: Turkish: Writing, Speaking, Reading, Comprehension

English: Writing, Speaking, Reading, Comprehension

Additional Information

Posting Date27-Dec-2023

Closing Date13-Jun-2024

FedEx was built on a philosophy that puts people first, one we take seriously. We are an equal opportunity employer and we are committed to a diverse and inclusive workforce in which we provide growth opportunities for all

Our Company

FedEx Express is one of the world's largest express transportation companies and has consistently been selected as one of the top 10 World's Most Admired Companies by Fortune magazine. Every day FedEx delivers for its customers with transportation and business solutions, serving more than 220 countries and territories around the globe. We can serve this global network due to our outstanding team of FedEx team members, who are tasked with making every FedEx experience outstanding.

Our Philosophy

The People-Service-Profit philosophy (P-S-P) describes the principles that govern every FedEx decision, policy or activity. FedEx takes care of our people; they, in turn, deliver the impeccable service demanded by our customers, who reward us with the profitability necessary to secure our future. The essential element in making the People-Service-Profit philosophy such a positive force for the company is where we close the circle, and return these profits back into the business, and invest back in our people. Our success in the

industry is attributed to our people. Through our P-S-P philosophy, we have a work environment that encourages team members to be innovative in delivering the highest possible quality of service to our customers. We care for their well-being, and value their contributions to the company.

Our Culture

Our culture is important for many reasons, and we intentionally bring it to life through our behaviors, actions and activities in every part of the world. The FedEx culture and values have been a cornerstone of our success and growth since we began in the early 1970's. While other companies can copy our systems, infrastructure and processes, our culture makes us unique and is often a differentiating factor as we compete and grow in today's global marketplace.

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