

Turkey Jobs Expertini®

Food and Drink Server (Seasonal & Permanent) -Conrad Istanbul Bosphorus

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Company: Conrad Hotels & Resorts

Location: Beşiktaş

Category: other-general

A Food and Drink Server affects every Guest experience with ours restaurants, bars, room service, banquets, and in-hotel cafes. We always deliver an experience that will exceed our Guests' food, beverage, and culinary expectations.

What will I be doing?

As a Food and Drink Server, you will be responsible for upholding the highest quality standards for the food and beverage (Food and Drink) operations inside of our restaurants, bars, banquets facilities, in-hotel cafes, and to fulfill room service requests. You will work with your Team Members to deliver a high quality service experience that exceeds customer expectations through the following tasks:

Receive orders and serve customer requests completely in a timely manner, including but not limited to serving as a barista or cocktail attendant/bartender, if required

Understand menu content, any menu changes, and promotional activities

Keep your service area clean, tidy, and well-prepared

Efficiently manage the proper settlement of all customer accounts

Answer Guest queries in a polite and helpful manner

What are we looking for?

Food and Drink Servers serving Hilton brands are always working on behalf of our Guests

and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Friendly, positive, energetic disposition

Committed to delivering exceptional guest service

Motivated to learn new skills and techniques

Smart and tidy, in appearance

Positive and willing to participate on a team and work with a winning attitude

Excellent communication skills in the local language

Flexible, reliable, and responsive to a range of work situations

Prepared to manage a variety of customer types, inquiries, and complaints

Knowledge of alcoholic beverages and mixing of drinks

Previous food hygiene experience

Electronic ordering systems experience

Cash handling experience

MEANINGFUL BENEFITS FOR YOUR CAREER & WELL-BEING

We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams: Best-in-Class PTO

Go Hilton Travel Discount Program

Hotel rates as low as \$40/night! Health & Welfare Benefit Plans Debt-Free Education

Retirement Savings Program Employee Stock Purchase Plan Mental Wellness Support

Flexible Schedules Access to your pay when you need it

through DailyPay

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