

# Turkey Jobs Expertini®

## Food & Beverage Outlet Manager

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Company: Four Seasons Hotels and Resorts

Location: Turkey

Category: other-general

### **About Four Seasons:**

Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture.

At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us.

### **About the location:**

A timeless palace between the continents. Proudly standing on the shores of the scenic Bosphorus – the storied strait that links Europe and Asia – our lovingly restored, 19th-century Ottoman palace brings together Istanbul's ancient architecture, warm Turkish hospitality and contemporary accommodations. Relax in one of our traditional hammams, spend an afternoon lounging around our outdoor pool, and savour Anatolian delicacies as you admire the soaring minarets and towers of the city's inimitable waterfront skyline. We'll show you a seldom-seen side of Istanbul during your stay with us.

## **Join our Team**

Food and Beverage Outlet Manager is part of the F&B team in ensuring memorable experiences are delivered to hotel guests and patrons alike. The scope of this position includes managing the day-to-day operation with a focus on employee and guest engagement, achieving measurable guest satisfaction and employee motivation, as well as managerial responsibilities such as labor, cost and revenue management. Develops and maintains an elegantly appointed environment with superior staff, communicates with the Executive Chef and Food and Beverage Director to discuss menus, marketing strategies and guest comments, assists the Restaurant Manager in developing all staff for future advancement.

## **Ideal Candidate**

### **Key Functions**

#### **People**

- Hires, trains, supervises and disciplines all restaurant staff.
- Maintains a friendly yet unobtrusive manner with all guests during their dining experience.
- Communicates with other departments to ensure a supporting team of professionals.
- Communicates with Executive Chef and Food and Beverage Director to discuss menus, marketing strategies and guests comments and concerns.
- Develops all staff for future advancement; recommends salary adjustments, transfers, promotions and dismissals.
- Completes and conducts performance evaluations for all employees.
- Maintains a daily log for communication between restaurant staff and upper management.
- Attends and participates in all required meetings.
- Promotes team works and fosters a harmonious working climate.
- Promotes good public relations and handles complaints or concerns of guests'.
- Properly handles and reports employee and guest accidents.
- Performs other tasks and projects as assigned by hotel management and staff.

#### **Product**

- Develops and maintains an elegantly appointed environment with high qualified staff, dedicated to attentive, distinctive experience for breakfast, lunch and dinner.
- Posseses a management ability that ensures a successful handling of the dining room.
- Controls reservations and seating of the restaurant with regards to service standards.
- Ensures that the correct and consistent service techniques for various meal periods will be

demonstrated by all restaurant staff. Anticipates in advance all materials and supplies, assure their availability.

Controls appropriate usage of service equipments and tools. Observes daily conditions of all physical facilities and equipment in the restaurant, makes recommendations and improvements as needed.

Understands all food and beverage items offered, including ingredients, methods of preparation and proper service; also is an expert knowledge of wines and spirits.

Handles all inventories directly involved with the restaurant operation. Utilizes the computer systems in opening and closing the checks, as well as the cash reports.

### **Profit**

Takes an active interest in the financial performance of the department.

Prepares staff schedules which allow for appropriate service while controlling labor costs and overtime.

Forecasts covers and revenues and then schedules accordingly.

Prepares daily and weekly payroll as required by the controller.

Ensures POS systems functions regularly and necessary reports are taken at the end of the day.

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### **About Four Seasons Hotels Istanbul**

A thriving metropolis that connects continents, cultures and religions, Istanbul captivates all who visit. Within this cradle of civilization, Four Seasons provides an oasis of quality and

beauty in two unsurpassed locations. Four Seasons Hotel Istanbul at the Bosphorus shines with a modern, almost resort-like experience that welcomes guests with luxurious sophistication. Like staying in a friend's home, Four Seasons Hotel Istanbul at Sultanahmet greets guests with a warm embrace, and ushers them to a front row seat to culture, peeling back layers of history as they discover more about the world.

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### **Sky's the Limit**

Four Seasons Hotels and Resorts have been ranked FORTUNE magazine's '100 Best Companies to Work For' every year since 1998... Come and find out why! With over 120 hotels and resorts, and more than 50 residential properties in major city centers and resort destinations in 47 countries, and with more than 50 projects under planning or development. Four Seasons is dedicated to perfecting the travel experience through continual innovation and the highest standards of hospitality. The deeply instilled Four Seasons culture is personified by its employees – people who share a single focus and are inspired to offer great service.

### **What to Expect**

Competitive Salary & Wages

Private Health Insurance

Excellent Learning and Development opportunities

Complimentary Accommodation at other Four Seasons Hotels and Resorts

Complimentary Dry Cleaning for Business Attire

Complimentary Employee Meals

Discounted Indoor Parking Privileges

... and so much more!

Learn more about what it is like to work at Four Seasons, visit us:

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