Fusion Middleware IaaS/PaaS Senior Engineer, Intelligent Operations

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Company: Oracle

Location: Istanbul

Category: other-general

Your Opportunity

We are looking for flexible and open-minded experts, able to work with different technologies, and address complex architectures, on premises, cloud, or Hybrid environments. We look for engineers who can quickly learn, who are willing to work with new and innovative products and solutions, able to quick learn on the job, and who are capable to interact and collaborate with people in different teams globally to provide always the best-tailored solution to Oracle customers.

CSS offers a professional context where engineers can develop themselves constantly and where they can always be in touch with the most innovative technologies both in on-prem and in cloud environments.

Your Qualifications

Mandatory hands-on experience with **Weblogic Server, Coherence, Web Tier** (Oracle HTTP Server, WebCache), **Java EE** Development experience will be **highly valued.**

Required experience with Oracle Enterprise Manager (if experience is with Cloud O&M Platform, it should be highly valued)

Required experience with any of the following **Cloud Services** OCI (Oracle Cloud Infrastructure) - **mandatory** Application Container Cloud Service - nice to have Integration Cloud Service, SOA Suite Cloud Service, API Platform Cloud Service, Process Cloud Service Content & Experience Cloud, WebCenter Portal Cloud Service - nice to have Oracle Analytics Cloud - nice to have CASB Cloud Service, Identity Cloud Service, Security

Monitoring & Analytics Cloud Service Intranet - nice to have AWS, Azure, or any other non Oracle cloud provider - nice to have

Nice to have experience in one of the following areas: Identity Management (Identity Manager, Access Manager, Entitlements Server, Enterprise SSO, Adaptive Access Manager, Identity Federation, Oracle Universal Directory, Virtual Directory) or… SOA&BPM (Oracle Service Bus, B2B, Adapters, Business Rules, BPEL, CEP, Web Services Manager, Business Process Management Suite, BAM) or… Webcenter (Webcenter Sites; Webcenter Portal; Webcenter Content, Webcenter Imaging) or… Business Intelligence Technology (BI Enterprise Edition, BI Publisher, BI Mobile) or… Forms & Reports, APEX, ADF

Our Ideal Candidate

In addition to the technical capabilities, our ideal candidate is a person who could:
Deliver high quality technical results to ACS Customers;

Understand customer requirements and based on own skills and experience, being able to design the proper architecture using the most appropriate products and design a technical plan to integrate them and implement the technical solution.

Analyze, troubleshoot and solve whenever feasible, the issues the customer may face using Oracle products.

Identify required/recommended actions on Customer systems as main output of service delivery, based on own knowledge and experience;

Escalate at the right time customer issues to Technical Account Manager where relevant;

Ensure adherence to internal methodology, tools and quality standards;

Actively participate on Services development;

Actively collaborate with other engineers in the team or in other teams, to share knowledge, experiences and others, which can benefit ACS Business results.

Additional Requirements

University Degree

Excellent communication and technical documentation writing skills

Development background will be valued

Fluent English   (other additional languages will be also valued)

Availability to **eventually**travel and work onsite at customers

Availability to work 24x7   (on-call services)

Your Responsibilities

Work in a shared team with members distributed globally and provide Support to ACS Customers on their critical environments, specifically in their WebLogic server environments;

End-to-end hands-on administration: Install and configure, upgrade, patch, troubleshoot, optimize performance, knowledge transfer,…

Deliver hands-on activities in customer maintenance windows.

Guide customer on the best use of Oracle Products, Solutions or Architectures as per Oracle best practices and reference architectures.

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