

Turkey Jobs Expertini®

German Speaking Customer Engagement / Mobility Consultant with English

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Company: Conduent Business Services

Location: Turkey

Category: other-general

Job Description:

Are you looking for a job where you can grow and a company that values your experience and effort every day, then we are a match!

Be a part of our new project which is a world-famous automotive brand specialized in electric vehicles and EV mobility.

We are looking for enthusiastic candidates who have a passion for providing great customer engagement on both the conversation and the excellent service, in all encounters that customers have with the Customer Engagement Center.

For these roles it is essential that you speak both **German and English** .

Customer Engagement Specialist

Mobil Consultant

Social Media Customer Support

You have the option to work **100% remotely** , on our fantastic location in Istanbul or a combination of both.

What is important in your job:

Provide remarkable customer engagement experiences.

You will identify purchase options to support vehicle and related services sales.

Support customers to purchase a vehicle or related services on the e-commerce platform.

Having a year of sales experience is nice to have.

And, of course we have set KPI's so that we can show our excellent service as a team.

What you need to have:

A passion for social media: Twitter, Facebook, Instagram etc.,

C2/C1 level of English language is a requirement and the recruitment process will include a language proficiency assessment.

For the training you will need to be available from Monday to Friday between 9.00 AM and 5.15 PM,

After training period working hours are flexible: based on shifts between 09.00 and 21.00, from Monday to Sunday and be open to work outside normal hours between 21:00-09:00 for Road Side Assistance.

Employees are invited to our Istanbul office 1-2 days in 3 months for customer visits.

Travelling expenses for these visits are covered by our company.

No experience working for a Social Media team? Don't worry; We will train you!

Work hours:

You'll work flexible shifts.

What we offer you:

A part-time/full-time contract.

On top of that we offer: Sodexo, internet fee, private health insurance, referral program that will allow you to earn extra bonus.

From your first day you'll have access to development programs and world-class training opportunities for your personal requirement to develop yourself.

You have the option to work on our fantastic location in **Istanbul** or a combination of working on location and remote.

And did you know this about Conduent?

This year we were certified as a Most Loved Workplace®. The certification cites respect, collaboration, and a positive work environment (to name a few) as key drivers of the culture at Conduent.

Our employees choose to build their careers at Conduent:

More than 25% of our associates have been with us for 5 years or more.

Through our management development programs about 70% of our Team Leader positions have been filled from our own associate talent pool.

Surveys show that 75% of our associates agree with this; I belong at Conduent.

We'll welcome you into our team

Apply now!

The job search websites that Conduent works with in Turkey are Kariyer.net and Indeed, and we do not work on any web site or job search portal other than these web sites and our pages on Instagram and Facebook platforms under the name of Conduent Turkey.

For this reason, job notices published on pages such as isinolsun website or işin olsun job board are not respected, job notices published with Conduent or similar company names as a result of referrals from these portals or directed to any portal from this platform are not related to our company.

We state that the job notices aforementioned and the persons contacted due to these job notices are not related to our company Conduent Turkey, we would like to remind that the fee requested to be paid by a person contacted through above

Closing:

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