

Turkey Jobs Expertini®

Guestroom Attendant

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Company: Four Seasons Hotels and Resorts

Location: İstanbul

Category: other-general

About Four Seasons:

Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture.

At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us.

About the location:

An intimate oasis in İstanbul's oldest district. Indulge in serenity within İstanbul's historic Sultanahmet district. Our neoclassical residence, steeped in century-old heritage, is just steps from iconic landmarks such as the Blue Mosque and Hagia Sophia. Under the attentive care of our Four Seasons team, you'll find a space where history harmonizes with contemporary comfort. Enveloped by the melodies of birdsong in our courtyard, you'll be transported to a world of enduring elegance and charm.

1. Tüm konuk oda, banyo ve koridorlarını Four Seasons standartlarına göre temizlemek, hijyen

standartlarına göre dezenfekte etmek ve konukların kullanımı için malzemeleri eksiksiz olarak tamamlamak.

2. İşini yapmakta kullandığı malzelelere özen göstermek, kirli ve temiz malzeme ayrımını yaparak malzeme stok, dolap ve depolarını düzenli tutmak.
3. İşini yaparken karşılaştığı her tür hasar ve aksamaları, iş güvenliğini tehlikeye atan durumları zamanında ve doğru şekilde amirine rapor etmek.
4. İşini yaparken kullandığı otel araç, gereçleri, misafir odası ve depo anahtarlarını itina ile muhafaza etmek
5. Otel emniyet ve acil durum prosedürlerine uymak.
6. Görevlerini yerine getirirken otel prosedür, kural ve standartlarına bağlı kalarak çalışmak.
7. Otelin herhangi bir yerinde unutulmuş ve bulunan kayıp eşyaları Kayıp ve Bulunan Eşya Yönetmeliği çerçevesinde teslim etmek.
8. İşveren ve amirleri tarafından verilen iş tanımını haricindeki ek görev veya projeleri yerine getirmek.
9. Belirlenmiş Four Seasons standart ve yönetmeliklerini bilmek ve uygulamak.
10. Daima temiz ve düzgün üniformaya sahip olmak.
11. Konuk isteklerini her zaman sakin ve nazik bir biçimde Four Seasons standartlarına göre yerine getirmek.
12. İş gerektirdiği takdirde mesai dışı çalışmak ve fazla mesai yapmak
13. Kişisel çıkarları göz ardı ederek takımın hedefleri üzerine odaklanmak

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