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Human Resources Business Partner

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Company: TELUS International

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Jobbeschreibung

Are you ready to take the next step in your career?

If your answer is **YES** – join the leader of the CX (Customer Experience) sector

TELUS International Türkiye!

Now we are looking for **Human Resources Business Partner** who has the

following criteria and will add strength to our team.

Job Description

Provides advice to the Management team on employee engagement, retention, performance management, disciplinary issues, recognition, and other HR-related topics

Conducts retention meetings with the team members

Coordinates, organizes, and conducts onboarding meetings for company team members

Coordinates, organizes, conducts, and reports the gathered feedback from the exit and stay interviews processes in the company

Organizes, coordinates, communicates, and promotes company benefits and motivational activities

Plans and organizes motivational activities for the company team members

Participates in the performance review process

Supports team members in HR-related questions including development, company events, benefits, learning opportunities, etc.

Administrates Workday processes in the role of HR Business Partner; Provides support to the company disciplinary process

Requirements

At least 2 years of experience in HR Business Partner or similar field

Previous experience in Workday will be considered as advantage

Higher education in the related field

2 years of professional experience in motivating, retaining, and engaging employees

Excellent level of English - at least B2 level according to the accepted European standards

Very well-developed skills in time management, communication, and teamwork

Very well-developed organizational skills, attention to detail, and ability to work under pressure

Excellent computer skills - experience with MS Office, Windows

Our Advantages

Competitive salary package

Private health insurance and meal card

Shuttle/road fee for office work

Stable job and career development opportunities

Dynamic and supportive team

Flat hierarchical work order in an international structure

Referral bonuses

About Us: TELUS International Türkiye is a leading customer experience and digital solutions provider with over 2,000 team members in Izmir and Istanbul. We design, build and deliver next-generation digital solutions to enhance the customer experience (CX) for global and disruptive brands. TELUS International has almost 70,000 team members across 28+ countries, providing customer service at its best in more than 50 languages for 600+ international and well-known partners. The company's services support the full lifecycle of its clients' digital transformation journeys, enabling them to more quickly embrace next-generation digital technologies to deliver better business outcomes. Fueling all stages of company growth, TELUS International partners with brands across high growth industry verticals, including tech and games, communications and media, eCommerce and fintech, banking, financial services and insurance, healthcare, and travel and hospitality.

Zusätzliche Stellenbeschreibung

We are looking for Human Resources Business Partners who will add strength to our team!

Sprache

Sprache

English

Turkish

EEO Statement

At TELUS International, we enable customer experience innovation through spirited teamwork, agile thinking, and a caring culture that puts customers first. TELUS International is the global arm of TELUS Corporation, one of the largest telecommunications service providers in Canada. We deliver contact center and business process outsourcing (BPO) solutions to some of the world's largest corporations in the consumer electronics, finance, telecommunications and utilities sectors. With global call center delivery capabilities, our multi-shore, multi-language programs offer safe, secure infrastructure, value-based pricing, skills-based resources and exceptional customer service - all backed by TELUS, our multi-billion dollar telecommunications parent.

Equal Opportunity Employer

At TELUS International, we are proud to be an equal opportunity employer and are committed to creating a diverse and inclusive workplace. All aspects of employment, including the decision to hire and promote, are based on applicants' qualifications, merits, competence and performance without regard to any characteristic related to diversity.

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