

Information Technology Supervisor

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Company: Mandarin Oriental Hotel

Location: İstanbul

Category: other-general

Information Technology Supervisor

Apply now **Position**Information Technology Supervisor (Full time #538969)

Property / Office:Mandarin Oriental Bosphorus, Istanbul

LocationIstanbul, Turkey

Provides Hotel Guests and Colleagues technical IT and A/V support.

Installs and tests necessary hardware and software.

Establishes network users, user environments, directories, and security for networks being installed.

Installs, upgrades and configures network printing, directory structures, rights, and files services.

Works with IT Manager to perform network troubleshooting to diagnose common network problems.

Install, configure and maintain computer hardware and software

Documenting, archiving all correspondence and trouble shooting, follow up suppliers' visits and maintenance.

Ensures technology assets are secured.

Installs, monitors, and maintains telecommunications equipment including cabling and providing

technical guidance as needed.

Performs adds/moves/changes/deletions.

Supports Telephony Infrastructure IP PBX, IP-DECT , Company Mobile phones.

Troubleshoots high-speed Internet access problems

Maintain asset register for all IT assets

Must be able to operate independently.

Provide meeting room technology A/V services to the clients.

Maintains background music systems,

Ensure ALL guest bedrooms have working HSIA and IRES Systems

Assisting employees with hotel technology environment and related issues

Proactively prevent issues before they occur (Put procedures in place)

As and when required, take support calls out of hours

Systems Knowledge

PMS Systems

POS Systems

Spa Systems

Sun Systems

Cloud Technologies

Microsoft Networks

Cisco Networks

Windows Technologies

Network Printing

Active Directory

MS Office programs

IP Telephony,

IPTV

CCTV

Music Systems, (speakers, microphones, mixer, background music Systems)

Advertised 15 Apr 2024 GTB Daylight Time

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