

# Turkey Jobs Expertini®

## IT Expert Digital Workplace

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Company: Michael Page

Location: İstanbul

Category: other-general

Carry out user authorisation/administration and introduce new users to the Tchibo system environment

Ensuring system accessibility, functionality and stability, working around Incident/Problem/Change management processes (following issues from beginning to end)

Managing network components such as router, switch, firewall/VPN security

Maintaining and upgrading servers and services

Collaborating with external service providers (HQ, shops, call center etc.)

Working with IT-Management systems for Asset Management

Take part on IT projects/changes as on-site member

Working not only with IT, but also with international IT members

### Array

University degree (Computer, Electrics - Electronics based or related engineering disciplines are preferred)

At least 3 years of experience in IT operations with technical know how in end user support, desktop devices and network systems (Having shops/retail market

experience is a plus)

Solid background of Windows server/client operating systems, PC hardware, Active Directory, backup processes, network topologies and administration (LAN/WAN, storage, domain controllers (DC)

Good technical background in network security including firewall (Fortinet) and routing

Experienced in Cisco and HP network products (access point, router, switch, storage)

High level of service & customer orientation

Strong communication skills (end-users, 3rd party solution providers)

Strong analytical skills and ability to solve problems

Ability to learn and support new systems and applications

Suitable for team work, disciplined and hardworking

Good command of English (German would be an advantage)

Market leader in Germany, Austria, the Czech Republic and Hungary and are one of the leading e-commerce companies in Europe.

Great Career Opportunity !

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