

Turkey Jobs Expertini®

IT Management Systems Senior Specialist

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Company: Vodafone

Location: Ankara

Category: other-general

What you'll do

Your dream job does exist.

Discover it at Vodafone!

We are looking for a **IT Management Systems. Snr. Specialist**

First things first: Our Brand.

Here are the key behaviours that help us bring our Spirit and Purpose to life:

- Earn customer loyalty: Small things do matter.
- Experiment, learn fast: Just take the chance.
- Create the future: That's possible.
- Get it done, together: It's up to each of us to make it happen.

Here, everyone can feel free to be themselves and express their ideas.

We are proud to have the most flexible #hybrid way of working in Turkey.

Together with your team, you can decide which days to come to the office depending on your work requirements.

Another favorite: Meeting-free afternoons! Every Friday, arrival of the noon means we can start to take it easy: spend time working on our personal development or catching up with our team. We call this #CumaKafası (Friday mood :)).

And yes we are Agile! The world is constantly changing. And we cannot afford not to!

Our journey began by simplifying our organizational model and transforming into a more agile structure that now we use extensively, especially in our development processes.

Why is this role really critical to us?

Ensure that Vodafone Automation Operation Services Up & Running with pro-active perspective on production.

IT ownership & accountability to ensure that necessary actions are taken to prevent occurrence of service usage problems

Planning collaboration with architects, designers, and working closely with Vodafone Group to be in line with group strategies.

How will you spend your time at Vodafone?

- Responsible for performing application monitoring and performance tuning of released product and services
- Attend design meetings for new projects and report issues if necessary
- Responsible for troubleshooting of transactions
- Creating new alarms for new products and services and take necessary action when triggered
- Providing required information for defects, following up on defects within predefined SLA
- Solving Fault cases reported by Cops within predefined SLA
- Performing necessary tests on preproduction before releases
- Responsible for KPI reports
- Responsible for configuring, maintaining, troubleshooting and monitoring any issues for Automation Operation Services
- Operational support of Automation Operation systems on 7*24 basis to provide continuous IT services availability and issue resolution.
- Periodic monitoring and performance tuning of the systems
- Develop automations for workarounds on systems
- Protect VF TR's information assets from unauthorized access, disclosure, modification, destruction or interference

You are just the person we've been looking for, if you have:

- Ensure VTR BCMS by planning, establishing, embedding, implementing, monitoring, reviewing, maintaining and improving within VFTR
- Knowledge on Robotic Process Automation is a must
- Knowledge on Workload Automation is a must

- Knowledge on Batch Processing is a must
- Other CMDB, Maximo, Zabbix, Event and Alarm monitoring administration is a plus

Get to know us

If you want to know more about us and what we do, then visit our website:

Instagram:

Youtube:

This role has a #Hybrid working model

Wait for it: Our benefits!

We like to keep them flexible:

- Vflexy: Flexible Benefits Program
- Hybrid working kit
- Ergonomic kit allowance
- Digital meal voucher
- Flexible transportation allowance.
- Employee assistance hotline & counselling
- Comprehensive and flexible private health insurance
- Discounted price deals for wide range of products & services

Plus, plenty more to enjoy!

#LI-Hybrid

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