

Turkey Jobs Expertini®

Junior Global Operations Associate

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Company: AZURREO

Location: İstanbul

Category: other-general

Azurreo is a service provider specialized in the Telecommunications industry, with independent staff working in Turkey. Our experts leverage more than 15 years of experience and methodologies, and best practices to help our customers successfully tackle their challenges. We work across disciplines at any point in the project lifecycle, from strategy to design to implementation to operations and maintenance.

Tasks

- Ensure the administrative management of our global operations of mobile lines in more than 60 countries (validity, contracts, registration);
- Resolve issues and problems related to these lines in coordination with the concerned operators;
- Track and resolve trouble incidents on our ticketing tool,
- Maintain the database relating to the administrative and technical aspects associated with the lines up-to-date. This is not a telephone operator position.

Requirements

- A freshly graduated student with a university diploma;
- Very good command of spoken and written English (a must);
- Command of Arabic or any other language is a plus;
- Experienced with the use of PC and internet;
- Very good command of Microsoft Office (Word, Excel, Power Point, etc.);
- Solution-oriented way of working;
- Willingness to learn;

- Communication skills;
- A strong sense of responsibility

Benefits

- A modern and international work environment
- A collegial atmosphere
- An open corporate culture
- An innovative technology
- New Challenges
- Concrete benefits

CONTRACT:

- Full-time
- Status: permanent contract

This opportunity will allow you to work in an international environment and develop your skills. **An integration and advanced training course are planned as part of the start-up.**

Azurreo is a service provider specialising in IT and the Telecommunications industry.

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