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Laundry Attendant / Portor

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Company: Doubletree by Hilton

Location: Bodrum

Category: other-general

A Laundry Attendant / Portor is responsible for supporting laundry operations and providing pressing, sewing, and similar services to deliver an excellent Guest and Member experience.

What will I be doing?

As a Laundry Attendant / Portor, you are responsible for supporting laundry operations and providing pressing, sewing, and other similar services to deliver an excellent Guest and Member experience. A Laundry Attendant / Portor will also be required to manage and respond to guest requests. Specifically, you will be responsible for performing the following tasks to the highest standards:

Ensure support is provided to the laundry function when required

Complete wash cycles, folding of linen and correct storage

Manage guest requests in line with company brand standards and one call delivery deadline

Greet guests in public areas and rooms in a warm and friendly manner

Provide laundry, pressing, sewing, and other similar services to guests

Ensure soiled and damaged linen is stored in soiled bags and disposed of correctly

Maintain linen room and uniform store - Ensure floors are stocked with the correct amount of each linen items

Ensure chemicals are used and stored correctly

Report maintenance and hazard issues

Comply with hotel security, fire regulations and all health and safety legislation

What are we looking for?

A Laundry Attendant / Portor serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Positive attitude

Good communication skills

Ability to work under pressure

Ability to work on own or in teams

Respond to guest requests and deliver high levels of service

Methodical and well organised

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Previous laundry experience

Experience in a similar role

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