

Logistics Operations and Customer Relationship Specialist

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Company: Bosch

Location: İstanbul

Category: other-general

Job Description

First point of contact in logistical problem solving and daily follow-up of operational excellence

Bridging communications between customers and service providers

Introduction of new business models and customer requirements

Dimensioning and planning of the warehouse, particularly the layout

Participation in tenders, award of contract and planning of warehouse removals

Implementation of process training at the external service provider

Participation in the development of warehouse processes within the logistics process landscape

Application of CIP methodology for continuous improvement of Process quality

Responsibility for key performance indicator fulfillment (Bosch Distribution standard key performance indicator)

Development of measures in case of deviations from KPIs, ensuring implementation, checking sustainability

Qualifications

University degree in the field of supply-chain, industrial/management engineering, business administration or equivalent

2-4 years of experience in a related field, preferably in customer front-end roles.

Business fluent in English, preferably German

Good knowledge in the ERP system SAP, MS Office, and corresponding analytics tools

Demonstrated ability in achieving results backed by facts and figures

Profound understanding of logistical processes

Ability to work in an international team

Confident and cooperative manner when working with tangent departments and external service providers

Very good communication skills

Work Outcome-oriented

Willingness to travel (within working hours)

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