

Turkey Jobs Expertini®

Logistics Specialist

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Company: Rockwell Automation

Location: İstanbul

Category: other-general

Rockwell Automation is a global technology leader focused on helping the world's manufacturers be more productive, sustainable, and agile. With more than 28,000 employees who make the world better every day, we know we have something special. Behind our customers - amazing companies that help feed the world, provide life-saving medicine on a global scale, and focus on clean water and green mobility - our people are energized problem solvers that take pride in how the work we do changes the world for the better. We welcome all makers, forward thinkers, and problem solvers who are looking for a place to do their best work. And if that's you we would love to have you join us!

Job Description

The Logistics Specialist manages daily operations in Turkey, mainly in the Istanbul Distribution Center. They coordinate with 3PL, freight forwarders, brokers, customer care and other internal stakeholders for smooth product delivery. Responsibilities include inbound/outbound shipping, inventory control, and import/export compliance, handled in cooperation with 3PL's and import/export compliance team. The specialist collaborates on proposals, trend identification, and process improvements with sales and operations teams. The position may interact directly with customers in dealing with escalations, queries, and complaints, to ensure prompt and adequate resolution.

This position reports to the EMEA Logistics Manager

Responsibilities:

Oversee logistics performance to ensure efficiency and effectiveness

Take charge of shipping, receiving quality, and compliance with Export-Import regulations

Monitor and manage inventory quality metrics

Collaborate with 3PLs to achieve objectives outlined in the Service Level Agreement (SLA)

Track, analyze, and report on Key Performance Indicators (KPIs)

Investigate and resolve customer/supplier complaints in collaboration with 3PLs

Serve as the first line of logistics escalation within the country

Build effective business relationships with both internal and external customers

Foster strong partnerships with 3PLs to enhance collaboration and efficiency

Uphold a high level of operational excellence across all logistics activities

Expectations:

Bachelor's degree in supply chain management, or equivalent through experience and courses

Minimum 3 Years' experience in an international supply chain environment (preferred in material management)

Knowledge about supply chain cost drivers and Import/Export Compliance legislation in Turkey

Working knowledge about physical distribution and transportation

Good working knowledge of SAP is preferred

Fully fluent in English and Turkish language (verbal and written),

Excellent communication skills

Advanced MS Excel skills, working knowledge of other MS Office Programs.

Track Record in project management and process improvement.

Lean Six Sigma Greenbelt certification is a preference

APICS CPIM Certification is a preference

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