

Turkey Jobs Expertini®

Managed Security Services Senior Specialist

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Company: Vodafone

Location: Ankara

Category: other-general

Description

Your dream job does exist.

Discover it at Vodafone!

We are looking for a **Managed Security Services Operations Senior Specialist**

First things first: Our Brand.

Our Spirit, Our Way.

Here are the key behaviours that help us bring our Spirit and Purpose to life:

- Earn customer loyalty: Small things do matter.
- Experiment, learn fast: Just take the chance.
- Create the future: That's possible.
- Get it done, together: It's up to each of us to make it happen.

Here, everyone can feel free to be themselves and express their ideas.

We are proud to have the most flexible #hybrid way of working in Turkey.

Together with your team, you can decide which days to come to the office depending on your work requirements.

Another favorite: Meeting-free afternoons! Every Friday, arrival of the noon means we can start to take it easy: spend time working on our personal development or catching up with our team. We call this #CumaKafası (Friday mood :)).

And yes we are Agile! The world is constantly changing. And we cannot afford not to! Our journey began by simplifying our organizational model and transforming into a more agile structure that now we use extensively, especially in our development processes.

Why is this role really critical to us?

Managed Security Services Operations Specialist is accountable for managing all of the corporate customer security equipments (Checkpoint, Juniper, Fortigate, Palo Alto etc.), security services (Forcepoint, proxy, ips, ssl vpn) and resolving customer incidents or requests during the daily operations.

How will you spend your time at Vodafone?

TECHNICAL SUPPORT

- Accountable for resolving corporate customer incidents occurred on VFNET Core Security Devices (Shared Vfnet Firewalls, ips, DDoS, vpn devices etc.)
- Accountable for resolving corporate customer incidents by configuring Customer security Equipments
- To response customer incident tickets on Service Desk within agreed KPI's
- To resolve customer incident tickets on Service Desk within agreed KPI's
- To make customer request tickets on security systems approved by authorised personnel on Service Desk within agreed KPI's
- To make root cause analysis and ensure permanent solutions for each ticket
- Accountable for managing and operating all of the customer firewall devices (Checkpoint, Fortigate, Palo Alto). To ensure to have best service quality level defined in KPI's
- Accountable for managing and operating of the customer shared and dedicated Forcepoint, proxy and ssl vpn services
- To inform and escalate core security device/system problems to third level teams
- Accountable for designing, planning, implementing and operating of the big corporate customer's security services
- To work at customer side in case of urgent customer problems if necessary

PROACTIVE ACTIONS

- To take initiative to make new design If a design problem is realized during the fault management process. To trigger sales executive in order to start new process
- Accountable for following new technologies in order to reach best service level and quality

HEALTH & SAFETY

- Ensure that VF HSE&W procedures are implemented and works carried out in compliance with local HSE regulations.
- Ensure that work associated risks are assessed and reduced so far as is reasonably practicable

Information Security

- Comply with VFTR's information security policy, standards and procedures, available under Intranet / Corporate Security Library,
- Report all suspected security and/or policy breaches, potential security risks to VF TR Corporate Security,
- Protect VF TR's information assets from unauthorized access, disclosure, modification, destruction or interference,
- Protect user accounts and associated passwords , and accept accountability for any actions performed via usage of those accounts.

Business Continuity

- Ensure that VFTR BCM policy /standard ,procedures ,plans implemented and works carried out in compliance with BS 25999 -2:2007 Standard
- Ensure that BCM risks are assessed and mitigated so far as is reasonably practicable in VFTR Business Continuity Management System (BCMS)
- Ensure VTR BCMS by planning, establishing, embedding, implementing, monitoring, reviewing, maintaining and improving within VFTR

You are just the person we've been looking for, if you have:

- Degree qualified in Engineering discipline preferably Telecommunication, Electronics, Electricity or Computer Science
 - Fluent English
 - Excellent problem solving skills
 - Good troubleshooting skills
 - Good team work and interpersonal skills
 - Good communication skills
 - Analytical thinking
- Knowledge of specific
- At least 4 years hands on experience in related departments
 - Deep understanding of network security, including Firewall, vpn and ips, etc...

- Deep understanding & troubleshooting of TCP, UDP, IP and IP addressing / subnet masking / design
- Good understanding of IPS, IDS, Load Balancer
- Good understanding of Unix, Windows, Network Security
- Basic understanding of Routing protocols (BGP, OSPF, ISIS)
- Certification or accreditation in CCNA, CCSA, CCSE, FNSE

Get to know us

If you want to know more about us and what we do, then visit our website:

Instagram:

Youtube:

This role has a #Hybrid working model

Wait for it: Our benefits!

We like to keep them flexible:

- Vflexy: Flexible Benefits Program
- Hybrid working kit
- Ergonomic kit allowance
- Digital meal voucher
- Flexible transportation allowance.
- Employee assistance hotline & counselling
- Comprehensive and flexible private health insurance
- Discounted price deals for wide range of products & services

Plus, plenty more to enjoy!

#LI-Hybrid

Data Privacy

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