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Night Receptionist

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Company: Accor

Location: Beşiktaş

Category: other-general

Şirket Tanımı

To have thorough knowledge of all SOP's and P&P's for Front Office department

To have thorough knowledge of local rules and regulations

To have advance knowledge Accor Online Platforms

To have extensive knowledge of hospitality sector, especially upper luxury segment

To have thorough knowledge about Raffles brand values, LQA Standards and Forbes Standards,

Good written and verbal communication skills in English

Able to develop rapport with colleagues and management staff

Ability to work cohesively with co-workers as part of a team

Ability to focus attention on guest needs, remaining calm and courteous at all times

Ability to promote positive relations with guests and patrons

Able to exercise good judgement with difficult guests

Understanding and ability to work in a multi-cultural environment

İş Tanımı

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