

Turkey Jobs Expertini®

Oncall Waiter

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Company: Hilton Hotels & Resorts

Location: Şişli

Category: other-general

Description - Internal

Hilton Istanbul Bosphorus - Making Hotel History in Istanbul Since 1955

Hilton Istanbul Bosphorus holds a special place in history as the first Hilton hotel built outside the Americas. Since 1955, we've set the scene for some of the grandest moments, most exciting events, and biggest stars in modern Turkey. Learn how it all began before you make your own memories at Hilton Istanbul Bosphorus.

Historic Moments at Hilton Istanbul

Hilton Istanbul was the first modern hotel built in Europe after the Second World War.

Hilton Istanbul appears in the opening scene of 1963's *From Russia with Love*, starring Sean Connery as James Bond.

Istanbul's first discotheque, Cloud 9, opened at Hilton Istanbul in 1972.

Pilsen Pub, built in Hilton Istanbul in 1972, was the home of Istanbul's first happy hour.

Muhammad Ali was staying at Hilton Istanbul when he announced his retirement from boxing in 1976.

Hilton Istanbul has hosted royalty, politicians, and famous figures including Grace Kelly, Sophia Loren, and Louis Armstrong.

Hilton Istanbul Bosphorus has been also described as the university of tourism and filling the earth with the light and warmth of hospitality since 1955.

As Hilton Türkiye we have been awarded with the Great Place to Work Academy – Best Place to Work award many times.

THE ROLE:

An **Oncall Waiter** is responsible for serving guests in a friendly, timely, and efficient manner to deliver an excellent Guest and Member experience while having extensive knowledge of menu offerings.

BENEFITS

- Competitive Salary
- Health Insurance or Private Pension after 6 months of service
- Carpark subscription on team member rate
- Free laundry and dry cleaning for business attire
- Go Hilton: Team member rate while staying in Hilton Hotels both in & out of Turkey.
- 50% discount on personal food & beverage consumption in the hotels.
- Social aid package
- Free laundry and dry cleaning for business attire
- Extended nursing hours of 1,5 hours until the baby reaches to 18 months (for new mother team members)
- 1 day paid leave on the first school day of the children (only 1st day of the 1st class) for female team members
- Unlimited Training and development opportunities and out of the Hotel
- Unlimited online courses opportunities from our own Hilton University

What will I be doing?

To prepare the setup of tables and chairs for the next service period

To ensure that the items like chinaware and cutlery are clean and in good shape

To ensure that the area he is responsible for is ready for service clean and with right equipment and goods

To ensure that all the sofas and chairs are clean and drop-free before the service

To participate in Pre-Service Meetings

To actively take part in pre-service preparations

To check if the guest has a special request checking the reservation in prior, make

preparations if required

To communicate effectively and professionally with other departments

To assist guests with seating taking care of their bags and coats

To present menu and wine to guests

To ensure that the details like Dessert and coffee are added to the cheque

To check that the guest has not forgotten anything while leaving

To inform Restaurant Supervisor of Guest recommendations concerning any development area

What are we looking for?

Since being founded in 1919, Hilton has been a leader in the hospitality industry. Today, Hilton remains a beacon of innovation, quality, and success. This continued leadership is the result of our Team Members staying true to our Vision, Mission, and Values. Specifically, we look for demonstration of these Values:

- **Hospitality - We're passionate about delivering exceptional guest experiences.**
- **Integrity - We do the right thing, all the time.**
- **Leadership - We're leaders in our industry and in our communities.**
- **Teamwork - We're team players in everything we do.**
- **Ownership - We're the owners of our actions and decisions.**
- **Now - We operate with a sense of urgency and discipline**
- Work Location: Hilton Istanbul Bosphorus
- Expected start date: As soon as possible

EOE/AA/Disabled/Veterans

Schedule

:Part-timeBrand:Hilton Hotels & Resorts

Job

:Bars and Restaurants

MEANINGFUL BENEFITS FOR YOUR CAREER & WELL-BEING

We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams: Best-in-Class PTO

Go Hilton Travel Discount Program

Hotel rates as low as \$40/night! Health & Welfare Benefit Plans Debt-Free Education

Retirement Savings Program Employee Stock Purchase Plan Mental Wellness Support

Flexible Schedules Access to your pay when you need it

through DailyPay

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