

Operations Support Agent - Adana

[Apply Now](#)

Company: FedEx

Location: Adana

Category: other-general

Position Summary:

We have an exciting opportunity for you to join our team of Operation Support Agents.

Who we are:

FedEx is the largest express transportation company in the world, connecting more than 220 countries and territories. We work every moment to deliver the most important package of someone's day. Our team of passionate people know their day-to-day work is invaluable in delivering outstanding experience to our customers. 530,000 team members strong, we are as diverse as the world we serve. We love what we do, and we do it well. Our reach is big, and so are our dreams. Join us and let's write our next chapter together.

What you will be doing:

- Ensuring that customers' urgent packages get to the right place, on time
- Answering incoming calls from customers in relation to shipment collection requests and delivery inquiries
- Checking and investigating failed shipments deliveries or collections when needed; prioritising and reallocating any failed deliveries for the next day delivery
- Entering data into our in-house tracking system
- Running clear and effective communication and collaboration with the team, your manager, and other operations stations
- Adhering to FedEx processes, procedures and controls, and regulatory requirements

What do you bring with you:

- Good communication and social skills
- Ability to work in a fast-paced environment with strict timelines
- Ability to manage own time effectively with attention to detail

What do we offer:

- Attractive compensation package
- Training to get you started and on-the-job learning opportunities
- Extensive learning resources to further develop your skills and knowledge
- Tuition Assistance Program (*applicable for FedEx positions with a permanent contract)
- Employee Assistance Program for you and your family in difficult life situations
- Employee reduced-rate shipping
- Great career opportunities
- FedEx is one of the worlds most admired companies and trusted brands year after year

Bring your ideas, individuality, and dreams to our global community. Feel good about where you work. Choose your career path - we're ready to invest in your development. Join FedEx.

Qualifications:

Language:English: Writing, Speaking, Reading

Additional Information

Posting Date3-Apr-2024

Closing Date30-Aug-2024

FedEx was built on a philosophy that puts people first, one we take seriously. We are an equal opportunity employer and we are committed to a diverse and inclusive workforce in which we provide growth opportunities for all

Our Company

FedEx Express is one of the world's largest express transportation companies and has consistently been selected as one of the top 10 World's Most Admired Companies by Fortune magazine. Every day FedEx delivers for its customers with transportation and business

solutions, serving more than 220 countries and territories around the globe. We can serve this global network due to our outstanding team of FedEx team members, who are tasked with making every FedEx experience outstanding.

Our Philosophy

The People-Service-Profit philosophy (P-S-P) describes the principles that govern every FedEx decision, policy or activity. FedEx takes care of our people; they, in turn, deliver the impeccable service demanded by our customers, who reward us with the profitability necessary to secure our future. The essential element in making the People-Service-Profit philosophy such a positive force for the company is where we close the circle, and return these profits back into the business, and invest back in our people. Our success in the industry is attributed to our people. Through our P-S-P philosophy, we have a work environment that encourages team members to be innovative in delivering the highest possible quality of service to our customers. We care for their well-being, and value their contributions to the company.

Our Culture

Our culture is important for many reasons, and we intentionally bring it to life through our behaviors, actions and activities in every part of the world. The FedEx culture and values have been a cornerstone of our success and growth since we began in the early 1970's. While other companies can copy our systems, infrastructure and processes, our culture makes us unique and is often a differentiating factor as we compete and grow in today's global marketplace.

[Apply Now](#)

Cross References and Citations:

1. Operations Support Agent - Adana [Findengineeringjobs Jobs Adana](#)

[Findengineeringjobs](#) ↗

2. Operations Support Agent - Adana [Cardiologistjobs Jobs Adana](#) [Cardiologistjobs](#) ↗

3. Operations Support Agent - Adana [SearchaustralianjobsJobs Adana Searchaustralianjobs](#)
4. Operations Support Agent - Adana [Economicjobs Jobs Adana Economicjobs](#)
5. Operations Support Agent - Adana [Ecologyjobs Jobs Adana Ecologyjobs](#)
6. Operations Support Agent - Adana [Realestatejobsnearme Jobs Adana Realestatejobsnearme](#)
7. Operations Support Agent - Adana [Newsmediajobs Jobs Adana Newsmediajobs](#)
8. Operations Support Agent - Adana [Airconditioningjobs Jobs Adana Airconditioningjobs](#)
9. Operations Support Agent - Adana [SalesjobsnearmeJobs Adana Salesjobsnearme](#)
10. Operations Support Agent - Adana [Hondurasjobs Jobs Adana Hondurasjobs](#)
11. Operations Support Agent - Adana [ReactjobsnearmeJobs Adana Reactjobsnearme](#)
12. Operations Support Agent - Adana [GulfjobscentralJobs Adana Gulfjobscentral](#)
13. Operations Support Agent - Adana [KuwaitjobstodayJobs Adana Kuwaitjobstoday](#)
14. Operations Support Agent - Adana [Thecareerjobs Jobs Adana Thecareerjobs](#)
15. Operations Support Agent - Adana [Findremotejobs Jobs Adana Findremotejobs](#)
16. Operations Support Agent - Adana [JobscareerscentralJobs Adana Jobscareerscentral](#)
17. Operations Support Agent - Adana [Doctorjobsnearme Jobs Adana Doctorjobsnearme](#)
18. Operations Support Agent - Adana [Lisbonjobs Jobs Adana Lisbonjobs](#)
19. Operations support agent - adana [Jobs Adana](#)
20. AMP Version of Operations support agent - adana [Jobs Adana](#)
21. Operations support agent - adana [Adana Jobs](#)
22. Operations support agent - adana [Jobs Adana](#)
23. Operations support agent - adana [Job Search](#)
24. Operations support agent - adana [Search](#)
25. Operations support agent - adana [Find Jobs](#)

Source<https://tr.expertini.com/jobs/job/operations-support-agent-adana-adana-fedex-f135fd3752/>

