

Product Specialist

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Company: Sysmex

Location: İstanbul

Category: other-general

Are you looking for more than just a job? Then Sysmex is the right place for you.

We are looking for a Product Specialist to provide support to our distributors and end-users in the Turkey Plus region with all issues related to applications and products.

If this appeals to you, come and join us in the position of **Product Specialist**

Product Specialist

Your responsibilities

Provide assistance to our distributors and end-users in the Turkey Plus region with all issues related to applications and products, including training, installation, demonstrations, troubleshooting, and monitoring the performance of our Haematology, Haemostasis, Urinalysis and Flow Cytometry analyzers in the area

Offer on-site assistance, as well as first and second-level application support, and create customized application solutions

Assist end customers with any questions related to applications and products

Offer support for call-center requests

Develop and deliver product and application training to various target groups.

Provide support for marketing promotional activities, such as conferences, exhibitions customer presentations.

Assist with product testing and evaluations, as well as local sales teams' presentations for

customers.

Work as a team member in the Marketing team and support all new initiatives.

Your profile

Bachelor's degree in Biology, Biochemistry, Chemistry, Molecular Biology and Genetic, Chemical Engineering, Biomedical Engineering

Minimum 2 years of experience in vocational laboratory and relevant fields

Proficiency in English (both written and verbal) is essential and Russian is in plus

Positive attitude and customer-oriented with good organizational ability

Highly capable in interpersonal and strong negotiation skills with a problem solver mindset

Strong presentation skills, attention to detail

Male candidates should have completed their military service

Willing to travel

Active driver with a valid B type driving license

We offer

Company car is included in the role

Private health insurance covers your family to access top-quality healthcare services

Company-contributed private pension

Birthday Leave

A family atmosphere as well as innovative working in an international environment. You will join a stable and healthy company, market leader in its field, certified as **Great Place to**

Work

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