

# Turkey Jobs Expertini®

## Program Manager Operations

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Company: Amazon Turkey Yonetim Destek Hizmetleri Limited Sirketi

Location: İstanbul

Category: other-general

At Amazon, we're working to be the most customer-centric company on earth. To get there, we need exceptionally talented, bright, and driven people. If you'd like to help us build the place to find and buy anything online across the globe, this is your chance to make history.

We are looking for a Program Manager to join the Turkish Operations team to help delight our Turkish customers. The position requires an individual who can lead in an often ambiguous environment. It requires business judgment, relationship management, and analytical thinking to meet project delivery goals. It will require close collaboration with cross-functional teams internally, technical and external partners at all levels up to senior leadership.

### Key job responsibilities

- Lead, own and control operations projects/programs roadmap, coordinating internal teams as well as working with external partners/contractors
- Be responsible for delivering the key metrics, reporting progress, growth and performance of the projects as well as on-time execution and launches
- Prepare and execute regular program updates to senior management on a weekly and monthly basis.
- Work very closely with Business, Tech and other teams to design and deploy new solutions while being critical to challenge stakeholders and prioritize projects within Roadmap

- Demonstrate Operational Excellence, drive continuous improvement and best practices with a focus on outcome for our customers

We are open to hiring candidates to work out of one of the following locations:

Istanbul, TUR

### **BASIC QUALIFICATIONS**

- Bachelor's Degree in Engineering or Business Administration
- Professional experience in supply chain, logistics, project management or other relevant experience
- Experience managing internal stakeholder relationships and working successfully across organizations to deliver results
- Experience leading large scale project implementations
- Experience handling multiple projects at a given time
- Experience producing, interpreting, and drawing conclusions from data sets
- Proficiency in Microsoft Excel
- Fluency in Turkish and English

### **PREFERRED QUALIFICATIONS**

- MBA or Master's Degree in a related field
- Experience in e-commerce industry
- Experience in operations
- SQL experience
- PMP, PRINCE type of project management certification

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