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Public Area Attendant

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Company: LXR by Hilton

Location: Bodrum

Category: other-general

A Public Area Attendant is responsible for ensuring the cleanliness of public areas to deliver an excellent Guest and Member experience while managing customer issues and undertaking regular deep cleaning tasks

What will I be doing?

As a Public Area Attendant, you are responsible for ensuring the cleanliness of public areas to deliver an excellent Guest and Member experience. A Public Area Attendant will also be required to manage customer issues and undertake regular deep cleaning tasks. Specifically, you will be responsible for performing the following tasks to the highest standards:

Ensure cleanliness of all public areas

Carry out lost property procedures

Manage customer service issues quickly and effectively

Manage master keys in his/her possession

Undertake regular deep cleaning tasks, e.g monthly deep cleaning and carpet shampooing

Report maintenance issues to Maintenance/Engineering Department

Check public areas and toilets taking remedial action where necessary

Comply with hotel security, fire regulations and all health and safety legislation

Carry out any other reasonable task set by the hotel's management

What are we looking for?

A Public Area Attendant serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Positive attitude

Good communication skills

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Experience in a similar position or industry

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