

Turkey Jobs Expertini®

Quality Associate - Istanbul

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Company: Blueground

Location: Istanbul

Category: other-general

At **Blueground**, our vision is to make people feel at home wherever they choose to live. For us, that means ensuring our guests have the peace of mind, flexibility & confidence they need to explore life's latest adventure.

We've grown a lot since our founding in 2013, having raised more than \$300m+ in funding, to date -- and that's just the beginning. We're now hosting guests in more than 15,000 homes in 32 cities around the world (and growing!), with an aim to hit 50 cities by 2025. Our vision comes to life through our ways of working. For our 1,000+ member team located across 17 countries, we've created a culture of collaboration, inclusiveness, and opportunity.

We believe our people should have the power to choose their preferred way to work. Depending on the role's requirements, team members can choose to work full time in one of our offices, work fully remote, or choose a hybrid model between the two.

We are driven by our core values. To our **Transparency**, our most important resource **Excellence** isn't simply a standard, but an exciting way to look at life. **Care** deeply about our guests and colleagues. Our relationships are built around **Transparency** which builds trust and improves communication.

We're shaping the future of living, and we want you to be part of that journey.

We are looking for a highly motivated **Quality Assurance Associate** based in **Istanbul** to work with our Client Experience and Operations teams. The role will focus on ensuring that Blueground properties are according to company brand and quality standards. Through continuous monitoring and analysis, the QA Associate ensures the safe tracking and

resolution of quality-related issues and contributes dynamically to the improvement of the correctness of the data used throughout the organization.

What you will focus on:

Conduct a high volume of property specific audits in both newly furnished apartments and at turnover to ensure the condition of apartment furniture, amenities, cleanliness, and general upkeep

Provide city level insight into team performance throughout the Blueground property life cycle

Analyze city data to identify trends

Collaborate with City Operations to evaluate independent vendor performance and provide support for the teams

Produce a variety of reports on city performance and compliance on a monthly and quarterly basis

Present findings to vendors, operations management, and general management

Facilitate the ongoing evolution of the Quality Department through a culture of continuous improvement

What we are looking for:

1-3 Years of Experience

BA / BS Preferred in Quality preferred

Ability to easily commute within the city

Ability to conduct detailed assessments of apartments & furniture

Strong communicator with the ability to work in a fast paced environment

Experience synthesizing data and creating presentations to simplify complex problems

Excellent planning and organizational skills

Fluency in MS Office & G-Suite

Experience working in a Quality Assurance related position is a plus

Experience in hospitality or property management is a plus

Your Benefits:

Competitive salary

Flexible paid time off

Enhanced parental leave

Dynamic working environment with talented people

Flexible work environment through our Blueground Nomads employee mobility program

Complimentary accommodation in Blueground locations. Think summer in LA and winter in Dubai!

Recruitment Dialogues

Behavioral Dialogue with Talent Acquisition Team (30m)

Behavioral Dialogue with Hiring Manager (45m)

Executive Dialogue: Leadership and Power Skills (45m)

#LI-hybrid

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