

Turkey Jobs Expertini®

Remote Customer Support - Turkish - Music Streaming Service (3802)

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Company: ModSquad

Location: Turkey

Category: other-general

Have you created the perfect music playlist? Apply to this opportunity

today! ModSquad has partnered with **atop music streaming service** and we are currently seeking music-lovers and experienced Customer Support Representatives to join our team. This is a **fully remote opportunity** and as a member of this team, you will respond to customer inquiries via inbound web messages in **Turkish** and **English**. Please note: In order to ensure adequate proficiency, qualified applicants will have to complete language assessments in **Turkish** and **English**.

Orientation Hours, Production Hours and Project Commitments (All times in Pacific Time):

40 hours per week are required for the 4-week orientation and nesting period.

Orientation 3 days, 4 AM - 1 PM

Nesting : 15 days, 4 AM - 1 PM

Production: Daily, 24 hours

If you need help making the time zone conversion, this is a great tool: . Just use 'Sacramento, California' as your first location and select your location to convert the Orientation, Nesting, and Production hours to your local time.

Project Commitments:

-- **25 hours** per week

-- **8 hours** are required **Saturday and/or Sunday**.

-- **90 days**(as needed by ModSquad)

Who Are You?

You have strong desire to create a unique experience for each individual customer.

You truly enjoy providing exceptional Customer Support and can quickly identify all/any issues the customer may have.

You've provided Customer Support **inbound web messages** in the past.

You've provided web messaging support **to 5 customers at the same time**

You are professional/business level proficient **Turkish** and **English**.

Workspace Requirements:

Dedicated laptop or desktop computer with Windows 10 or above

Willingness to install MSQ security software and 2FA app on your mobile device.

Access to a webcam or smartphone capable of taking pictures

Stable broadband internet connection of 25 MBS or greater

8 GB RAM or better

Dual monitors highly recommended

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