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Restaurant Commis

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Company: Doubletree by Hilton

Location: Bodrum

Category: other-general

A Restaurant Commis is responsible to assist the Waiters and Waitresses in the serving and clearing of food and beverage orders, providing the highest degree of guest satisfaction and maintaining work stations and Food and Beverage outlets in order. To assist in all ways to provide the highest degree of guest satisfaction.

What will I be doing?

As a Restaurant Commis, you will be responsible for serving guests in a friendly, timely, and efficient manner to deliver an excellent Guest and Member experience. A Restaurant Commis will also be required to have extensive knowledge of menu offerings. Specifically, you will be responsible for performing the following tasks to the highest standards:

Manage guest queries in a friendly, timely, and efficient manner

Ensure knowledge of menu and all products

Follow correct reporting procedures if faced with issues

Practice Hilton Grooming standards including uniform dress code, cleanliness and personal hygiene

Assists callers courteously and promptly, taking messages as necessary which are legible and accurate passing them on to the appropriate person without delay

Efficiently completes opening, closing and other side duties

Maintains all equipment in a clean and polished fashion as required

Ensures that required chemicals for duty are requisitioned and available for usage

Ensures that bars are sanitized and spotless before completion of duties

Replenishes bar supplies such as liquor, fruit, ice and dishes

Comply with hotel security, fire regulations and all health and safety legislation

What are we looking for?

A Restaurant Commis serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Positive attitude

Good communication skills (oral and written)

Committed to delivering high levels of customer service

Excellent grooming standards

Flexibility to respond to a range of different work situations

Ability to work on your own or in teams

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Experience in Food and Beverage department and/or industry

Knowledge of the appropriate table settings and service ware

Knowledge of Food Hygiene Regulations

Ability to grasp, lift and/or carry, or otherwise, transport up to 50 lbs. through a crowded room

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