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## Russian Speaker In Room Dining Order Taker

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Company: Mandarin Oriental Hotel

Location: Bodrum

Category: other-general

## Russian Speaker In Room Dining Order Taker

Apply now **Position**Russian Speaker In Room Dining Order Taker (Temporary / Seasonal #538426)

**Property / Office:**Mandarin Oriental, Bodrum

**Location**Bodrum, Turkey

### Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award winning owner and operator of some of the most luxurious hotels, resorts and residences located in prime destinations around the world. Increasingly recognized for creating some of the world's most sought-after properties, the Group provides 21st century luxury with oriental charm. Above all, Mandarin Oriental is renowned for creating unique hotels through distinctive design and a strong sense of place, luxury hotels right for their time and place.

### Mandarin Oriental, Bodrum

A stunning resort overlooking the Aegean Sea, Mandarin Oriental, Bodrum is where dreams come true. A luxury 5-star hotel retreat with two private beaches and excellent leisure facilities, we invite you to lie back, relax and savour the moment. With an idyllic location in Paradise Bay, we offer a seductive blend of style, serenity and 5-star comfort. With a range of gourmet restaurants, relaxing spa and choice of rooms, suites and villas, our unique resort is world-class.

### Duties and Responsibilities

Consistently offer professional, friendly and engaging service

Takes orders on the phone, using the guest's name at all times, and following proper telephone etiquette.

Uses suggestive selling techniques to increase check average.

Assist guests regarding menu items in an informative and helpful way

Establish dietary requirements and make recommendation to meet them

Record guest orders accurately and efficiently while honoring all special requests

Have full knowledge of all menu items, garnishes, contents and preparation methods and beverage lists.

Coordinates preparation and delivery of orders with kitchen and room service servers.

Coordinate amenity delivery

### **Requirements**

Reading, writing and oral proficiency in the Russian, English and Turkish languages.

Demonstrates a high standard of verbal communication, social skills and up-selling skills.

Willing to work a flexible schedule and holidays.

Have a minimum of 3 years' experience in similar position, preferably in luxury environment.

Have the ability to handle multiple tasks at one time.

**Advertised** 21 Feb 2024 GTB Standard Time

**Applications close:** 31 May 2024 GTB Daylight Time

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