

Turkey Jobs Expertini®

Service Technician

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Company: Wabtec

Location: İstanbul

Category: other-general

Wabtec Corporation is a leading global provider of equipment, systems, digital solutions and value-added services for freight and transit rail. Drawing on nearly four centuries of collective experience across Wabtec, GE Transportation and Faiveley Transport, the company has unmatched digital expertise, technological innovation, and world-class manufacturing and services, enabling the digital-rail-and-transit ecosystems. Wabtec is focused on performance that drives progress, creating transportation solutions that move and improve the world. Wabtec has approximately 27,000 employees in facilities throughout the world. Visit the company's new website at:.

It's not just about your career... or your job title...it's about who you are and the impact you are going to make on the world. Do you want to go into uncharted waters...do things that haven't been done to make yours and someone else's life better? Wabtec has been doing that for decades and we will continue to do so! Through our people, leadership development, services, technology and scale, Wabtec delivers better outcomes for global customers by speaking the language of industry.

Who will you be working with?

Collaborate closely with local Railway customers, Field Services department contacts, SISCO Engineering Teams, and the local Sales Team. Engage in regular communication and coordination with colleagues to ensure seamless support and service delivery.

How will you make a difference?

As a Field Service Technician for Metro/Public Railway Business, you play a crucial role in

maintaining customer satisfaction through effective technical support and problem-solving. Your insights and recommendations contribute to potential sales leads, ensuring the continuous high-level satisfaction of customers with WABTEC brands, products, and services.

What do we want to know about you?

We are looking for a candidate with:

Bachelor's degree in mechanical or electro-mechanical engineering

over 5 years of experience in product engineering, technical support, or maintenance services.

Your technical knowledge of Railway platforms and systems, proactive problem-solving attitude, and strong customer orientation are essential.

Proficiency in Turkish and English, along with flexibility for regular travel, are key requirements.

What will your typical day look like?

Your day involves being the primary technical contact for local Railway customers, conducting regular visits, and addressing technical support requests.

Collaborate with internal teams to identify solutions for customer issues, participate in product presentations, and support the Sales Team in preparing customer offers.

Maintain up-to-date technical documentation, resolve disputes, and conduct product repairs.

Your proactive approach and technical expertise will drive customer satisfaction and contribute to the success of WABTEC in the Railway industry.

You may also be asked to perform other duties outside of your function or trade, for which adequate training will be provided if necessary.

Successful candidates will be employed under local employment conditions and must already satisfy local employment/work permit and residency regulations.

#LI-AB1

Wabtec Corporation is committed to taking on the world's toughest challenges. In order to fulfill that commitment we rely on a culture of leadership, diversity and inclusiveness. We aim to employ the world's brightest minds to help us create a limitless source of ideas and opportunities. We believe in hiring talented people of varied backgrounds, experiences and styles...people like you! Wabtec Corporation is committed to equal employment opportunity

regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or expression, or protected Veteran status. If you have a disability or special need that requires accommodation, please let us know.

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