

Turkey Jobs Expertini®

Software QA Tester (Remote)

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Company: Insider

Location: İstanbul

Category: other-general

Before jumping in on all the information about the role and what you can bring to the table, let us introduce ourselves real quick. In this role, you will work with MindBehind products in the MindBehind Team.**About MindBehind:**Our company first began its journey in 2014, under the name of Sor'un Information Technologies. As a business messaging platform striving to elevate the communication between customers and businesses worldwide, we set out to follow a global path and rebranded our company as MindBehind Information Technologies in 2016. As of January 2023, we have been acquired by Insider, a B2B SaaS company that unlocked the unicorn status. Today, we're thrilled to work with over 120 enterprises as an international conversation management company. With the aid of our interactive conversational solutions rooted in world-class AI technology, we now aspire to make MindBehind the common thread in facilitating high-quality customer service. In this path of achieving operational excellence, we are more than proud to have a dynamic team of over 80 talented and passionate members willing to take MindBehind to great heights. When it comes to reinforcing our young and vibrant MindBehind team with new members, our top priority is moving forward with people who exude enthusiasm for challenging themselves to grow and keep learning every step of the way. We are looking for a self-driven, positive, and motivated software quality assurance professional. If you are interested in further developing your career in SaaS, get ready to engage with enterprise-level clients in local and global markets across various industries such as retail, finance, automotive, telecom, and travel through our product of client choice.

First things first: What is this role about?:

Provides testing for customization and support requests from partners

Works with developers and QA Engineers to improve test processes

Establishes necessary communication with business development, design, and technical teams

Contributes to the effectiveness and efficiency of the team

Carries out manual testing processes of products/services

Reports and visualizes test results

Prepares the necessary documentation and test scripts

Ensures that technical integrations are properly managed

What we expect from you:

have excellent communication skills,

are dying to find problems and solve them,

have a keen eye for detail and can summarize the error stages properly,

have general knowledge of web technologies,

know Python, Java, and Javascript,

have experience in testing and know testing processes,

have an adequate level of English to comprehend and analyze technical documents and attend meetings,

preferably have used Jira or other task management tools before,

preferably have knowledge of Selenium.

While exporting our technology to the world, we offer you

A chance to work in an international, diverse, and inclusive environment

To be a part of an industry that's shaping the future of customer experiences

Opportunity to be a part of different side projects depending on your interests

Access to many hard and soft skill training to help you improve and challenge yourself

Access to 16,000+ online courses taught by real-world professionals on the **LinkedIn Learning** platform to satisfy your hunger for knowledge

Space to share your skills through training sessions and workshops if you wish. Sharing is caring!

Free access to exclusive platforms such as **Blinkist, Masterclass, and Neoskola,**

Inclusive Private Health Insurance

Smart Work Model side benefits to support **food** and **bill** expenses,

No Dress Code!

Remote Work! Work anywhere you'd like in Turkey.

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