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Solution Analyst

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Company: Experian

Location: Şişli

Category: other-general

Job Description

Solutions Analyst:

Support the Project Delivery carrying out elements of software configuration, to develop Decision Analytics solutions. Actively seeks to ensure a high standard of deliverables across the life of a project, with the emphasis on 'right first time', and actively form part of the mindset of "speeding up delivery" by appropriate implementation of reusable components as part of the delivery. Provide close support for clients and Experian Project Management throughout delivery lifecycle help in the process providing product demonstrations, solution based presentations and additional solution expertise.

Responsibilities:

Plan, organize and complete own workloads to meet project commitments within agreed schedules.

Proactively identify potential risks in achieving project timescales, taking pro-active action to minimize risk.

Maintain accurate time sheet management, logging time to projects effectively.

Communicate with PM/client/Experian colleagues to help endure accurate and timely implementation of project work.

We can add below ones by creating new topics.

Teamwork

Actively seeks to share knowledge within the team and to mentor analysts in the use of systems, software and methodologies.

Challenge existing process and feedback, share findings with peers from other teams and management where required.

Produce and deliver meaningful content to capability teams through professional service communities.

Software Configuration, Test and Support

Independently configure Experian software according to specifications.

Produce test plan, test software against specification to ensure the product operates as specified, produce test report and amend where appropriate.

Create end to end test plan against a supplied test schedule and facilitate the creation of test cases by analysts and ensure the execution of said test cases according to the test plan.

Identify and, where appropriate, supervise others in the investigation, identification of and resolution to causes of software problems.

Responsible for the resolution of problems, escalates only after analysis and execution of well-defined test have been exhausted.

Qualifications

Degree equivalent standard with a high numeric and/or IT content.

Requires a minimum of 2 years related experience.

Significant experience of software solution design and configuration.

Experiences in the use of Experian software configuration tools and general purpose IT packages and of delivering several complex software solutions across more than one industry vertical.

Understanding the capabilities of the Experian product range and ability to assist clients in implementing and testing new solutions.

Understanding and experience of the Decision Analytics delivery lifecycle for applicable Experian DA solutions.

Demonstrates ability to consider a delivery in its entirety in order to achieve comprehensive test result success.

Will look to automate, reuse and expedite test process in line with KPI targets.

Understanding of systems, processes, applications and technology supporting applicable Experian DA solutions and how they support/impact solutions.

Strong problem solving and analytical skills, good oral and written communication skills.

Fluency in spoken and written English.

Desirable skills:

Good knowledge on industry standard database technologies (e.g. Oracle, MS SQL).

Good knowledge on markup language components (e.g. XML and XSLT).

Understanding and ability to debug coded applications (e.g. C++, Java, Scripting languages).

Additional Information

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