Solutions Architect [Turkey]

Apply Now

Company: Taurus SA

Location: İstanbul

Category: other-general

Do you want to be part of a new entrepreneurial adventure and help build the next global FinTech, then we might just have the job for you.

Taurus is a global leader in digital asset infrastructure for banks, public and private companies. Using blockchain technology, its platform covers cryptocurrencies, tokenized securities, tokenized assets (such as NFTs), digital currencies, and stablecoins.

We are looking for ambitious and driven individuals to support our fast global growth.

Tasks

Taurus is looking for a **technical Solutions Architect**.

Being a hands-on technical architect part of the global Solutions Engineering team, you will be the bridge between our engineering teams and our client's technical (i.e. IT, system administration, database, engineering, devops) teams.

You will work closely with customers and partners to provide creative solutions, successfully deliver implementations and offer resilient and high quality services.

You have a driven work ethic, strong communication skills and a track record for providing high customer satisfaction. You will define requirements, brainstorm solutions, develop roadmaps, improve systems architecture, and design features with teams across our client's organization from IT and business stakeholders to non-technical end-users.

You will be responsible for the following activities:

Deliver a variety of technology services to our customers. The service needs will vary by client, it will include every aspect of our product offering lifecycle, including hands-on technical deployments, configurations, knowledge transfer, software upgrades,

maintenance and deprecation

Leading the planning, installation and integration of Taurus solutions in physical, virtual or hybrid IT environments

Deliver advanced (hands-on, technical) professional services (product customization and integration, including upgrades, troubleshooting, etc.) in customer environments

Maintain and support overall relationships with customers; this includes increasing adoption, and ensuring retention and satisfaction

Establish trusted relationships with each customer as a strategic advisor and support the continued value of our products and services

Work with customers to continuously improve Taurus's offering and learn customers' needs and requirements

Advocate customer needs/issues across Taurus

Ensure the knowledge transfer on all aspects of Taurus products to partners and customers

Work closely with members of the engineering team to quickly resolve any client issues and constantly drive customer satisfaction post-sales

Organize and improve technical and user documentation for customers

Requirements

8+ years of hands-on technical experience in integrating products (using/debugging APIs, kubernetes deployments, network issues, etc.) in complex environments and organizations - financial services a plus

Proven experience as a techincal Solutions Architect, Solutions Engineer/Pre-Sales Engineer, Technical Account Manager or equivalent history of increasing customer satisfaction, adoption, and retention

Proven experience with corporate IT environments and frameworks such as virtualization, VDI, backup and application management

Proven experience in various DevOps build and testing processes, releases management, products lifecycle management

Strong knowledge of modern DevOps tooling (Linux, Kubernetes, Openshift, Docker, Ansible, Terraform, Python, YAML, Shell)

Ability to deploy both simple and complex solutions and integrate them into already existing production environments

Knowledge/experience in database management (SQL) and software development, preferably in Go, Java, or Python

Impeccable written and verbal communication skills

Eager to learn, highly focused on the target, team results-oriented

Willing to travel regularly to visit customers

Benefits

An opportunity to work at the intersection of digital assets and finance

A skilled and experienced team, including world-renowned experts

A fast-paced learning environment, entrepreneurial spirit and team spirit

A great moment to join as the company grows and expands

State-of-the-art technology and IT infrastructure

Hybrid remote work and flexible working hours

As the company evolves in a dynamic and innovative environment, its DNA is based on merit. As such, there will be significant growth opportunities for candidates with an open and can-do mindset. We are an equal opportunity employer.

Note

We will not consider applications via agencies.

taurushq[.]com

Taurus is a fintech company and global leading infrastructure provider, allowing its clients to manage any digital asset - cryptocurrencies, tokenized assets, and digital currencies – with one unified platform. We are a team of entrepreneurs and experts working hard to create the capital markets infrastructure of tomorrow.

Apply Now

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