

## Spa Attendant

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Company: FAIRMONT

Location: İstanbul

Category: other-general

### Job Description

Maintain cleanliness and report deficiencies of any equipment.

Assist in the operation of all spa departments as required.

Maintain the facility in peak sanitary condition at all times.

Direct Members/Guests to appointments and assist them in every way possible.

Assist Members/Guests with use of sauna, steam, indoor pool etc.

Prepare rooms for treatments according to specified guidelines.

Ensure stocking of all spa amenities and toiletries.

Ensure the facility is in peak condition at all times (operations and cleanliness).

Ensure Guest/Member satisfaction at all times by ensuring that safety and service is always the spa's first priority

Carry out any other duties and responsibilities as assigned

### Qualifications

Perform all duties and responsibilities in a timely and efficient manner in accordance with established Hotel policies to achieve the overall objectives of the position.

Establish and maintain effective employee relations.

Maintain the highest standards of professionalism, ethics and attitude towards all Hotel guests, clients, staff, and employees.

Maintain professional business confidentiality at all times.

Previous customer related experience an asset

Excellent communication skills and a professional presentation

Strong interpersonal and problem solving abilities

Highly responsible & reliable

Ability to work well under pressure in a fast paced environment

Ability to work cohesively as part of a team

Candidates for this position must possess at least a high school diploma or equivalent, with preference given to those holding a degree or diploma in Hospitality Management or a related field.

Multilingual proficiency is a significant advantage, especially in languages commonly spoken by the hotel's guests.

#### Additional Information

Your team and working environment:

We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

Note: Customization may be included for any specific local or legislative requirements, such as work permits

Our commitment to Diversity & Inclusion:

We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

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