

## Spa Attendant

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Company: Accor

Location: Şişli

Category: other-general

### Company Description

Rising over the slopes of the Bosphorus, surveying centuries of history, yet silhouetted against the modern skyline of Istanbul, the Fairmont heritage of distinction and style comes to Istanbul, fusing with the city's storied history and traditions to bring guests an exceptional experience in the heart of one of the world's most talked about destinations.

Fairmont Quasar Istanbul is at once in touch with this fabulous city's past and part of its dynamic future, rising up from the heart of Istanbul's main business district. Offering sophisticated travelers 209 guest rooms with additional 64 Fairmont Residences along with a diverse selection of restaurants and bars serving everything from elegantly crafted cocktails to exquisitely authentic Turkish cuisine. With 2,000 square meters of meeting and event space, Fairmont Quasar Istanbul is ideal for meeting and special events while the luxurious Willow Stream Spa and state-of-the-art gym are the perfect places to relax and revitalize.

### Job Description

Maintain cleanliness and report deficiencies of any equipment.

Assist in the operation of all spa departments as required.

Maintain the facility in peak sanitary condition at all times.

Direct Members/Guests to appointments and assist them in every way possible.

Assist Members/Guests with use of sauna, steam, indoor pool etc.

Prepare rooms for treatments according to specified guidelines.

Ensure stocking of all spa amenities and toiletries.

Ensure the facility is in peak condition at all times (operations and cleanliness).

Ensure Guest/Member satisfaction at all times by ensuring that safety and service is always the spa's first priority

Carry out any other duties and responsibilities as assigned

#### Qualifications

Perform all duties and responsibilities in a timely and efficient manner in accordance with established Hotel policies to achieve the overall objectives of the position.

Establish and maintain effective employee relations.

Maintain the highest standards of professionalism, ethics and attitude towards all Hotel guests, clients, staff, and employees.

Maintain professional business confidentiality at all times.

Previous customer related experience an asset

Excellent communication skills and a professional presentation

Strong interpersonal and problem solving abilities

Highly responsible & reliable

Ability to work well under pressure in a fast paced environment

Ability to work cohesively as part of a team

Candidates for this position must possess at least a high school diploma or equivalent, with preference given to those holding a degree or diploma in Hospitality Management or a related field.

Multilingual proficiency is a significant advantage, especially in languages commonly spoken by the hotel's guests.

#### Additional Information

Your team and working environment:

We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

Note: Customization may be included for any specific local or legislative requirements, such as work permits

Our commitment to Diversity & Inclusion:

We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

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