

Turkey Jobs Expertini®

Spa Receptionist

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Company: Hilton Hotels & Resorts

Location: Şişli

Category: other-general

A Spa Receptionist is responsible for greeting and assisting clients to deliver an excellent Guest and Member experience while ensuring the overall experience is pleasant and their needs are met.

What will I be doing?

As a Spa Receptionist, you are responsible for greeting and assisting clients to deliver an excellent Guest and Member experience. A Spa Receptionist will also be required to manage customer feedback and be an effective sales person. Specifically, you will be responsible for performing the following tasks to the highest standards:

Assist guests and clients in an appropriate and timely manner

Manage customer feedback effectively to ensure issues or compliments are escalated to enable long-term improvements in products and services

Ensure client experience is proficient including bookings, payments, and consultation cards

Adhere to cash handling procedures

Interact and communicate effectively with clients, members, team members, guests, and management team

Up-sell with latest departmental incentives

Report accidents, maintenance issues, or other incidents

Ensure compliance with all health and safety regulations

What are we looking for?

A Health Club Receptionist serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Committed to delivering a high level of customer service

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Excellent attention to detail

High standards of cleanliness

Previous spa experience

What's in it for me?

Competitive Salary & Wages

Private Health Insurance

Complimentary Dry Cleaning for Business Attire

Monthly Transportation Fee

Complimentary Shuttle Bus

Discounted Indoor Parking Privileges

Complimentary Employee Meals

“Go Hilton” - discounted room rates in Hilton Hotels Worldwide for yourself and your family members

Career and development opportunities in Hilton Hotels Worldwide

Opportunity to make a positive impact on environment and community with Travel with Purpose program

MEANINGFUL BENEFITS FOR YOUR CAREER & WELL-BEING

We support the well-being and performance of Team Members with industry-leading rewards, recognition and support to meet their needs and dreams: Best-in-Class PTO

Go Hilton Travel Discount Program

Hotel rates as low as \$40/night! Health & Welfare Benefit Plans Debt-Free Education Retirement Savings Program Employee Stock Purchase Plan Mental Wellness Support Flexible Schedules Access to your pay when you need it through DailyPay

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