

Spa Therapist

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Company: FAIRMONT

Location: İstanbul

Category: other-general

Job Description

Perform spa treatments while maintaining the client's comfort at all times.

Perform all spa treatments, as certified/trained to do so.

Be on time for appointments and thoroughly review appointments after completing each treatment.

Maintain an ample supply of spa products, alcohol, towels, sheets, and other necessary supplies in a neat and orderly fashion within the spa treatment work area. Preparation of kits as required/needed.

Courteously interact and answer all facility-related questions with Members and Guests.

Perform spa treatments to the trained standards

Upsell and promote spa treatments, retail products and spa services to all guests

Ensure awareness of current trends in body treatment industry.

Serve as catalyst to promote spa services to Members and hotel Guests.

Maintain current professional licenses.

Well versed in all aspects of the Spa's operations i.e. business telephone usage,

guest relations, retail sales, spa services

Qualifications

Perform all duties and responsibilities in a timely and efficient manner in accordance with established Hotel policies to achieve the overall objectives of the position.

Establish and maintain effective employee relations.

Maintain the highest standards of professionalism, ethics and attitude towards all Hotel guests, clients, staff, and employees.

Maintain professional business confidentiality at all times.

Previous customer related experience an asset

Excellent communication skills and a professional presentation

Strong interpersonal and problem solving abilities

Highly responsible & reliable

Ability to work well under pressure in a fast paced environment

Ability to work cohesively as part of a team

Candidates for this position must possess at least a high school diploma or equivalent, with preference given to those holding a degree or diploma in Hospitality Management or a related field.

Multilingual proficiency is a significant advantage, especially in languages commonly spoken by the hotel's guests.

Additional Information

Your team and working environment:

We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

Note: Customization may be included for any specific local or legislative requirements, such as work permits

Our commitment to Diversity & Inclusion:

We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

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