

# Turkey Jobs Expertini®

## SRE (Site Reliability Engineer) Specialist

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Company: Huawei Telekomünikasyon Dış Ticaret Ltd

Location: İstanbul

Category: other-general

As our SRE specialist, you will be responsible for supporting global customers who use Huawei Cloud services, contributing package installations, configuration files changing, helping log analyses, issue escalating, customer support and incidents response. You'll be working closely with other SRE teams and customers.

You will have the opportunity to work on high growth cloud platforms and grow in the role and define your own path to success. You will be able to work autonomously and use your own initiative to proactively drive success for global customers. The role will involve working in close collaboration with the engineering teams. High knowledge will be gain for Huawei Cloud Services which are popular globally.

The ideal candidate has a solid background in Cloud Services, Development, Analytical Approach and strategically thinks and is comfortable working across various platforms and systems.

### Job Responsibilities

Locate customer problems.

Assist customer to increase product reliability.

Working closely with HQ members and interfaces.

Help reliability team to solve customer's problems.

Work closely with technical support team for troubleshooting

Make a close follow-up with engineering team.

Responding to incidents timely.

Usually communication as on-call responsibilities

## Requirements

Experience working with basic Linux commands.

Experience with Version Control Tools.

Experience with Monitoring tools (Grafana,Zabix.).

Basic knowledge of general concepts of Huawei Cloud, IBM cloud, Azure or Google cloud

Basic knowledge of general concepts of DevOps (Test, Deploy, Docker, Kubernetes, Build or Yaml scripting)**plus**

Experience with Kafka, Redis, API Gateway, Performance monitoring tools, Function Graph or Lambda, Event Grid**plus**

Experience with cloud services deployment**plus**.

Experience with POC (proof of concept) or prepare learning materials**plus**.

Excellent problem solver with good analytical skills

Experience working in a team environment

Excellent written and verbal communication skills

Openness to learning new tech and new products

Attention to details and ability to multi-task

Fluency in English

Experience with Operating System (Linux / Windows).

Experience with Scripting languages (Python, Bash, SED, Awk or Gawk)

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  4. [SRE \(Site Reliability Engineer\) Specialist Jobs İstanbul ↗](#)
  5. [SRE \(Site Reliability Engineer\) Specialist Jobs İstanbul ↗](#)
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  3. [SRE \(Site Reliability Engineer\) Specialist jobs ↗](#)

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